

**Our aim is to provide a safe and supportive environment for every-one. Please consider the following:**

Emergency sheltering during COVID-19 is guided, wherever possible, by current health recommendations. Emphasis on COVID-19 safe practice is essential to protect others and stop the spread of the disease. The following guidelines help everyone to understand their role in creating a safe and supportive environment during COVID-19.

**People are expected to be responsible for themselves, their dependants, their property and their pets (if applicable).**

As with all public venues there are minimum standards of behaviour. The following guidelines help everyone share the space safely without causing any additional stress.



Parents must keep track of their children, accompany them to bathrooms and manage their actions.



No drugs or alcohol are allowed in the centre and anyone posing a threat to others will be asked to leave.



Be responsible for managing one's own rubbish and disposing of it in the appropriate manner.



Under legislation, smoking is only allowed in designated smoking areas.



Keep noise to a minimum between 9pm and 7am. Inappropriate language will not be tolerated.



Pets are to remain in designated areas only. Owners are responsible for the care of their pets. Not all sites can support pets.

**People within an Evacuation Centre are expected to follow COVID-19 safe guidelines as directed by Centre Management.**



Keep 1.5 metres away from others wherever possible.



Clean and disinfect surfaces and objects used often, including furniture and personal belongings.



Wash your hands often with soap and water.



Avoid physical greetings such as handshaking, hugs and kisses outside the family unit.



Use alcohol-based hand sanitisers when soap and water are not available.



Avoid crowded areas and large public gatherings. Maintain social distancing at all times.



Always cough or sneeze into your arm or a tissue, and dispose of the tissue straight away. Avoid touching your face.



Alert staff to incidents involving bodily fluids such as vomit and bedwetting that will require an enhanced cleaning process.

*Thank-you for your support in keeping every-one safe.*