





Webinars

- 1. Maintaining wellbeing through drought & prolonged stress (Wed 17 June)
- 2. The drought cycle; adaptation and strengthening resilience (Wed 1 July)
- 3. Wellbeing after the rains (Wed 15 July)
- 4. Family wellbeing in the face of ongoing stress (Wed 29 July)
- 5. Preparing for tough times (Wed 12 August)



This Session

- Recording: https://bit.ly/2MqY7ez
- Q&A
- Chat box



Maintaining Wellbeing Through Drought & Prolonged Stress

Red Cross 'Tune in & Tune Up' Free Webinar Series

Supporting Those Living & Working in Affected Communities – 17 June 2020

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WEBINAR OVERVIEW

1. Understanding Prolonged Stress

2. Providing Support to Community Members

3. Strengthening Self-Care Skills & Promoting Wellbeing

1. UNDERSTANDING PROLONGED STRESS

Prolonged Stress Effects Health & Wellbeing

- The basis of good human health is balance, stability, equilibrium, between the parts – multiple systems & organs
- The body works to maintain health by constantly making adjustments ('adaptations')
- Homeostasis (the state of balance) involves 'resisting' change to achieve a stable & constant internal environment
- We might use the phrase, 'remaining in one's comfort zone'

Adapting to Stress (GAS) (1)

bad stress good health 3.Exhaustion 1.Alarm Resistance stage Good health stage (homeostasis) 2.Resistance stage Time breakdown (burnout) Stress curve and phases (General adaptation syndrome)

Stage 1: Alarm Stage

- Commonly referred to as 'fight flight freeze'
- The adrenalin state or, 'survival mode'
- A temporary state of specialized functioning to deal with physical threat
- Redirection of resources away from less vital functions & towards more important functions
- Natural disasters activate 'survival mode'
- Subsequent disasters may re-activate 'survival mode'



Stage 2: Resistance Stage

- When the threat subsides (drought, fire, COVID-19) the body will aim to re-establish balance
- That is, to bring a person back to 'comfort zone'
- But often the threat does not subside entirely
- As a result, the 'resistance stage' of stress begins
- Resistance is the body adapting to meet the 'subjectively perceived' threats & demands of the situation
- Eg, the fires are out but the drought continues

Stage 2: Resistance Stage

- Resistance is driven by cortisol, a stress hormone that gives access to energy reserves
- Resistance commences when you function outside of comfort zone for an extended period
- It is a 'protracted stress' state but over time adaptive energy reserves diminish
- The result can be the emergence of ill health & a decline in wellbeing
- Cumulative events (drought, fire, COVID-19) drive a person deeper into resistance

Stage 3: Exhaustion Stage

- The body is unable to resist & adapt any further
- All energy resources have been depleted
- There is no more energy, it has been entirely used up
- Multiple systems breakdown & susceptibility to illness emerges

❖ Heart disease	Depression & Anxiety
Asthma	❖ Gastrointestinal eg, IBS
Obesity	❖ Auto-immune Illness
Diabetes	❖ Alzheimer's Disease
Headaches	❖ Cancer











Signs of Protracted Stress

- **Emotional:** lack of feeling, numbness, guilt, feeling helpless, fear of recurrence
- Physical: restless, agitated, unable to relax, very fatigued – tired
- Social: wanting contact & reassurance, poor relationships with others, avoid people
- **Existential:** loss of commitment to job, work satisfaction, purpose, motivation



Prolonged Stress Results In...

- Reduced capacity for problem solving
- Not helpful for creative thinking & planning
- Judgmental, jumping to conclusions
- Ongoing bias towards threat information
- More reactive, emotionally unstable
- Life is constantly about problems & stress
- Personal relationships suffer

2. PROVIDING SUPPORT TO COMMUNITY

Providing Support to Community Members

- As we have come to understand, many community members have been in a 'resistance stage' of stress
- There has been more than one disaster & for some this has also caused an oscillation between adrenalin & cortisol
- Healthy functioning has been compromised without an awareness that this has occurred
- Establishing a connection based on trust is essential to providing wrap around psychosocial supports

Psychological First Aid (PFA)(2)

- An early intervention/support approach provided in the acute phase & early aftermath
- Centred around arousal (stress) reduction, human compassion & linking to services/supports
 - Provide comfort & care, establish a connection
 - Remove sense of threat, create safety
 - Stabilise emotions, restore self-control
 - Normalise reactions

Psychological First Aid (PFA)

- Provide information from factual sources
- Offer practical assistance
- Invite into the recovery community
- Link with support services
- Make support services accessible & meaningful

Help Seeking (3)

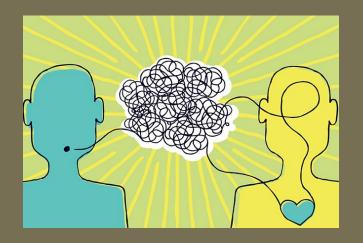
- What influences community members' help seeking in regard to support services?
 - Self-awareness of distress ie, presence of symptoms
- does not guarantee awareness of distress
 - Social influence processes in the post disaster
- environment

Help Seeking

- In general, awareness of distress can be improved by application of PFA techniques
- Social processes include stigma, equating effect with material loss, comparing self with others, requested & unrequested information from family/friends

Communication Principles

- Let people talk before trying to problem solve
- 2. Listen and empathise
- 3. Help them clarify what it is they are trying to say
- 4. Talk at a slower pace they can understand you
- 5. Explain why you are making suggestions
- 6. Don't use jargon, big words, complex ideas
- 7. Allow for pauses in conversation
- 8. Reflect back to them to show you are listening
- 9. Don't enter a power struggle, empathy agree



3. STRENGTHENING SELF-CARE SKILLS & PROMOTING WELLBEING

Supporting Communities in Tough Times

- The nature of the work is inherently demanding & stressful
- Repeated contact with people in high stress state
- Direct & indirect exposure to traumatic information
- Chance of personal/professional boundaries being penetrated
- This applies to everyone, not just those in formal supporting roles

Defining Self-Care & Wellbeing

- Well being is... 'a <u>state</u> in which every individual realises their potential, can cope with normal stressors, can work productively and fruitfully, and is able to contribute to their community'
- It involves... 'being cognitively, emotionally and socially healthy...and not merely the absence of a mental health condition'
- Self-care...'involves the practice, strategies, habits, routines, that assist in creating & maintaining a state of wellbeing'

Acquiring a Skills Set to Promote Self-Care & Wellbeing

- Self-care skills must be learnt & strengthened over time
- Self-care practices aim to limit prolonged periods of high stress
- The creation of regular opportunities to rest & recover
- Increased ability to remain in or return to 'comfort zone'
- Able to preserve healthy balanced functioning for the duration

Personalised Approach to Self-Care

Evidence shows that certain strategies contribute to stress tolerance

Today, four key strategies:

Cognitive reappraisal & optimism Relaxation techniques & mindfulness

Healthy living

Grounded & supported

Individual & Organisational Responsibility



Self-care practices won't magically appear without effort



And wellbeing will not occur without self-care



A decision to adopt a preventive & health promotion approach must be made



Both individuals & organisations must accept responsibility & take action consistently for this to occur



If not, we will continue to see the occurrence of health problems, emotional & physical

Top Tips for Self-Care

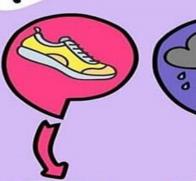
- Set realistic achievable goals, start small
- Ensure there is a clearly identifiable positive 'reward'
- Make a commitment to yourself, others
- Be prepared to adjust existing routines, adapt
- Set realistic timeframes, not 21 days 🕾
- β More likely 2 8 months (40)
- 🥖 Perfection is not necessary, mistakes are ok 😊
- Leisure and pleasure is the aim!





TYPES OF SELF-CARE











PHYSICAL

Sleep Stretching Walking Physical release Healthy food Yoga Rest

EMOTIONAL

Stress managment Emotional maturity Forgiveness Compassion Kindness

SOCIAL

Boundaries
Support systems
Positive social
media
Communication
Time together
Ask for help

SPIRITUAL

Time alone
Meditation
Yoga
Connection
Nature
Journaling
Sacred space

Good Practice Framework

Protection: protecting mental health by reducing work related risk factors for mental health conditions & increasing protective factors

Promotion: promoting mental health & wellbeing by developing the positive aspects of work as well as workers strengths & capabilities

Prevention: addressing mental health conditions and difficulties among workers, regardless of whether the workplace was a contributing factor

Heads Up – Beyond Blue: Good practice framework for mental health & wellbeing in first responder organisations

Discussion & Questions

- General discussion and questions
- Where to from here?
- Self-care & wellbeing resources

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KEEP CALM

AND

MAKE THE CONCLUSION



ARC Drought Resilience Program

- Support the Supporter
- Psychological First Aid
- Resilient Leaders
- Mentor Program
- Farm First Aid
- Outreach
- Expert advice
- Wellbeing resources





Thankyou!

- Recordings and Registering: https://bit.ly/2MqY7ez
- Questions: drought@redcross.org.au
- Next Webinar: The drought cycle; adaptation and strengthening resilience (Wed 1 July)

