**Formation and Incorporation**

Australian Red Cross was initially formed as a branch of British Red Cross in 1914, and was incorporated by Royal Charter in 1941. Supplemental Charters and new Rules were made in 1961, 1999, 2005, 2007 and 2010.

**Council of the Society**

The Council usually meets once a year at the Annual General Meeting. The membership is made up as follows:

A maximum of 54 voting members – the four elected office bearers being the President, the Deputy President, the Chair of the Audit and Risk Management Committee and Youth Member, together with up to six Special Councillors, the Chair of each of the eight State and Territory Divisional Advisory Boards, the Chairman of the Australian Red Cross Blood Service (ARCBS), up to three Appointed Members and 32 representatives being four from each of the States and Territories. Australia’s Governor-General, Ms Quentin Bryce AC is the Patron of the Society and as such is a non-voting member of Council.

**Australian Red Cross Board**

The Council elects the members to the Board, appoints auditors and also has the right to amend the Charter and Rules (subject to final approval by the Governor-General). The Board consists of – the four senior office bearers chosen by the Council for two year terms, the Chair of each of the eight State and Territory Divisional Advisory Boards, the Chairman of the Australian Red Cross Blood Service and up to three Appointed Members, bringing the maximum total membership to 16.

**Membership of Council**

<table>
<thead>
<tr>
<th>Patron</th>
<th>Special Councillors</th>
</tr>
</thead>
<tbody>
<tr>
<td>Her Excellency Ms Quentin Bryce AO – Governor-General of Australia (a non-voting member)</td>
<td>John Pinney AM (to Nov 10)</td>
</tr>
<tr>
<td></td>
<td>Margot Stretch AM (to Nov 10)</td>
</tr>
<tr>
<td></td>
<td>Ron Clapham</td>
</tr>
<tr>
<td></td>
<td>Vinay Menon (from Nov 10)</td>
</tr>
</tbody>
</table>

Front cover: Tanya and Pat met through our MATES program in Tasmania, both say that their lives have been enriched by the program. Photo: Australian Red Cross / Tim Mullane.
Board Members (also Members of Council)

Office Bearers
Greg Vickery AM  President
Michael Legge  Deputy President
Ross Pinney  Chair – Audit and Risk Management Committee
Matt Eyles  Youth Member

Chair – Divisional Advisory Boards
Lauren Nelson  ACT Division
John MacLennan  NSW Division
Deven Patel  NT Division
Alan Clayton  QLD Division
Paul Shinkfield  SA Division
Michael Howarth  TAS Division
John Hood  VIC Division
Ian Anson  WA Division

Appointed Members
David Hamill AM  (Chairman, ARCBS)
Kate Carnell AO
Sue Vardon AO

Council – Divisional Representatives
Sam Wong AM, Kaye Hogan, Laraine Brennan and David Boston – ACT Division
Robyn Rooth, Paul O’Sullivan AM MBE, David Madden and Timothy Bayl – NSW Division
Foster Stavridis, Charles Burkitt, Simon Lee and Desmond Campbell – NT Division
Winifred Smith, John Pinney AM, Chief Superintendent John Cawcutt and Aaron Batterson – QLD Division
Peter Nguyen, Dr Grant Niemann, Elizabeth Furner and Heath McCallum – SA Division
Roger Hawkes, Fran Swiadek, Rita Richards and Damian Williams – TAS Division
Helene Hayes, Anne Macarthur OAM, Des Dowie and Yasmin Tian – VIC Division
Dianne Buckles, Kevin Poynton, Margaret Smith and Lloyd Johnson – WA Division
Office Bearers

Greg Vickery
AM BA/LL.B (UQ) – President (from Nov 2003)
Mr Vickery was first elected Chairman in 2003 and has extensive legal, education and Red Cross experience. Mr Vickery has served on the Queensland Divisional Board, including the role of Chairman (1998-2002), on the ARCBS Board and previously as a member of the Australian Red Cross Board and Council. Professionally he is a senior lawyer at Norton Rose Australia and specialises in company and mining law. He also holds positions as Adjunct Professor in Law at the University of Queensland and member of the National Corporations and Markets Advisory Committee. He is also a court-appointed mediator and arbitrator, and a member of the Key Centre for Ethics Law Justice and Governance. He chairs the Indonesian Queensland Advisory Group for the State Government.

Michael Legge
– Deputy President (from Nov 2003)
Mr Legge was elected Deputy President in 2003 after joining Australian Red Cross in 1986. He has been a member of the Red Cross Tasmanian Division Council and Finance Committee and was Deputy Chairman of the Division in 1998 and Chairman in 1999. Mr Legge has been a member of the ARCBS Board since 2001, manages a diverse agricultural business and is a Director/Chairman of several organisations. Michael was appointment Chairman of the Board’s International Committee in April 2008.

Ross Pinney
B Comm MBA FCA FCPA FAICD F Fin – Chair, Audit & Risk Management Committee (from Mar 2007)
Ross was elected as Chairman of the Audit and Risk Management Committee and Board member on 1 March 2007, after being a member of the Victorian Division Board since 2005. He has a distinguished background in both public and private sectors. Most recently, he worked for fifteen years as a senior manager at National Australia Bank, working as Executive General Manager in the Office of the CEO, CEO Europe, and Executive General Manager, Products and Services. Prior to that, he was Chief General Manager, Operations at the Accident Compensation Commission in Victoria, and served in a number of positions including Controller, Revenue at the Melbourne and Metropolitan Board of Works, after starting his career as an accountant at Arthur Andersen & Co. Ross was elected as a member of the International Federation of Red Cross and Red Crescent Finance Commission in 2007.

Matt Eyles
BSc, MNg (RN) – Youth Member (from Jul 2010)
Matt Eyles was elected as acting National Youth Representative in March 2010 until November 2010 when officially appointed as Youth Member of the Society, aged 23. Matt became a Red Cross volunteer in 2006 as a Save-A-Mate trainer in the ACT. He joined the ACT Youth Crew and became deputy Chair of the ACT Youth Advisory Committee (YAC). He co-developed Red Cross University Club at ANU, where he studied. Moving to NSW to partake in a Masters of Nursing, Matt joined the NSW YAC as Deputy Chair, Chair and National Youth representative. He helped develop Red Cross University Clubs across Australia and supported the NSW Road Trip. Matt has volunteered with Red Cross in the NT Rural Holiday Program, WA World Aware Program, and co-developed Red Cross Humanitarian Impacts of Climate Change project. Internationally he has represented Australian Red Cross at the 2009 World Red Cross ‘Youth on the Move’ Conference in Italy, at the 2010 Asia Pacific Youth Network Summit and Asia Pacific Regional Conference in Jordan. Matt has moved to Darwin to do nursing and aims to continue his Red Cross work.
**Divisional Representatives:**

**Lauren Nelson**
BA (Hons I) ANU – Chair – Australian Capital Territory Divisional Advisory Board (from Nov 2008)

Lauren Nelson has been actively involved with Red Cross since joining as a volunteer ten years ago. Lauren was elected Chair of ACT in October 2008. After graduating from ANU, Lauren’s career at Red Cross has involved corporate, marketing, community services, and strategic planning. In 2003 Lauren joined the Commonwealth public service with a role in the Department of Prime Minister and Cabinet. Lauren continued volunteering for Red Cross and was elected to the ACT Board in 2005 and to the position of Deputy Chair in 2006. Lauren’s other community roles include serving on the Board of Governors of the Australian Meals on Wheels Association from 2005 to 2008. Lauren currently works for the Department of Families, Housing, Community Services, & Indigenous Affairs in the area of social security policy.

**John MacLennan**
BA LLB – Chair – New South Wales Divisional Board (from August 2009)

John MacLennan joined the Board of Red Cross NSW in July 1998. He has been the Honorary Legal Consultant to NSW and a member of the International Humanitarian Law (IHL) Advisory Committee since 2000. He was elected as a member of the National Council and became Deputy Chairman of NSW in 2007. He was appointed to the National Governance Committee in 2008. John was elected as Chairman of NSW in August 2009. John has a Bachelor of Arts and Bachelor of Laws from the University of Sydney and has practised as a solicitor since 1977. He was a Partner at TressCox Lawyers from 1990 to 2011 and continues with that firm in the role of Executive Counsel. He practises primarily in civil litigation and general commercial advice. John is a member of the Council of Wesley College at the University of Sydney and was formerly Chair of the Council. He has also served the Scout Association as a member of its Scoutsafe and Audit and Governance Committees. He and his partner Carolyn have two adult children.

**Devendra Patel**
FCA – Chair – Northern Territory Divisional Advisory Board (from Nov 2007)

Deven’s involvement with Red Cross dates back to 1978, when he was a junior auditor with KPMG doing the audit of the NT Division. He became the engagement partner for the audit in 1986. During this period he was impressed by the work of Red Cross and started volunteering as a driver during doorknock appeals and generally supported Red Cross by attending auctions and fundraising events. KPMG’s appointment as auditors was terminated in 1992 when auditors were appointed nationally. This opened up an opportunity for Deven to join the Council in 1992. On the retirement of the then treasurer in 1994 Deven was elected as the honorary treasurer, the position that he continued to hold till 2006 when he accepted the position of deputy chairman. He was elected Chairman in 2007.

**Alan Clayton**
BSc, BEd, MEd Stud – Chair – Queensland Divisional Advisory Board (from Nov 2005)

Mr Clayton joined Red Cross in 1979 as a foundation member of the QLD IHL Advisory Committee and was its chair from 1992 until 2005. He was elected to the Board in 1999 and has held positions on, and chaired a number of, Divisional committees. Mr Clayton was elected Queensland Division Chairman in 2005. Mr Clayton has had more than 37 years experience in senior educational management and policy positions within the Queensland Public Service. Though retired, he continues to practise as an educational consultant.
Divisional Representatives:

Paul Shinkfield  
AAII, DipAII, MSDIA, FAICD – Chair – South Australian Divisional Advisory Board (from Nov 2008)

Paul was elected to the Board of Australian Red Cross in December 2007. He is Chairman of the South Australian Division, a former Honorary Treasurer and a member of Red Cross since 1990. He has a distinguished background in the private sector as a consultant General Manager in Financial Services and as an Executive Coach. He has senior management experience with leading organisations including Citibank, First National Bank of Chicago, Bank One and AXA. Paul has a Diploma from the Australian Insurance Institute (AAII, Dip. AII), the Securities and Derivatives Industry Association, (MSDIA) and is a Fellow of the Australian Institute of Company Directors (FAICD).

Michael Howarth  
LLB (UTAS) – Chair – Tasmanian Divisional Advisory Board (from Nov 2006)

Mike Howarth joined Red Cross as the Australian Defence Force representative on the Tasmanian Division's International Humanitarian Law Committee. He has served as a member of that committee for over a decade and was its Chairman for the last six years. During that time he was appointed to the Divisional Council and was elected Deputy Chairman in October 2004, and then Chairman in November 2006. He has been practising as a barrister and solicitor in Hobart for some twenty seven years, both in private practice and for the government. Since October 2000 he has been employed as a corporate solicitor with the Hydro-Electric Corporation. For ten years he was a director of the Tasmanian Cerebral Palsy Association and is presently a Director and Company Secretary of The Military Heritage Foundation of Tasmania (the company managing the historic Military Museum of Tasmania).

John Hood  
B Mech. E, FIE (Aust), FAICD, FIMC – Chair – Victorian Divisional Advisory Board (from Nov 2007)

John Hood holds a Bachelor of Mechanical Engineering from Melbourne University. He has spent most of his working career as a management consultant having joined PA Management Consultants in 1969. In 1987 he joined Amrop International, a leading International Executive Search consultancy and has spent the last 20 years in this profession. John is a Fellow of the Australian Institute of Company Directors, a Fellow of the Institute of Management Consultants and a Fellow of the Institution of Engineers. He joined the Board of the Red Cross Victorian Division in 1995, was elected Deputy Chairman in 2006 and became Chairman in 2007. John is also involved in the Aged Care industry and is Chairman of MECWA, a leading provider of aged care services in the South East of Melbourne.

Ian Anson  
CPA, AAIB – Chair – West Australian Divisional Advisory Board (from Nov 2004)

Ian Anson has had an extensive career in banking, human resource recruitment and management consulting. His experience covers retail and corporate banking, international currency and derivative trading, information technology developments and operational management and human resource recruitment and directed search. He was appointed Chairman of the WA Division and a member of the Australian Red Cross Board in November 2004, after serving as an office bearer on Divisional Committees since joining Red Cross in 1993.
Chairman, Australian Red Cross Blood Service

The Honourable Dr David Hamill AM, B.A. (Hons), M.A., PhD, FCIT, FAICD – (from Nov 2007)

The Honourable Dr David Hamill is Chairman of the ASX-listed, Prime Infrastructure Holdings Limited and was appointed Chairman of the Australian Red Cross Blood Service in 2007. He served on the Queensland Divisional Board of the Australian Red Cross Society from 2003 to 2007. A professional company director, he either chairs or serves on the board of a number of other commercial and community organisations. He is a member of the Senate of the University of Queensland where he has also been appointed as an Adjunct Professor. Dr Hamill was Treasurer of Queensland from 1998 to 2001, Minister for Education from 1995 to 1996, and Minister for Transport and Minister Assisting the Premier on Economic and Trade Development from 1989 to 1995. He retired from the Queensland Parliament in February 2001. Dr Hamill has a Bachelor of Arts with Honours from the University of Queensland and a Master of Arts from Oxford University (which he attended under the auspices of a Rhodes scholarship) and a Doctorate of Philosophy from the University of Queensland. He is a Fellow of the Chartered Institute of Transport and a Fellow of the Australian Institute of Company Directors (AICD). Dr Hamill was awarded the Member of the Order of Australia in 2009 for his service to the Parliament of Queensland, to the community, and to business.

Additional Members

Kate Carnell
AO, BPharm, FAIM, AFACHSE – Additional Member (from July 2006)

A pharmacist by profession, Kate Carnell is currently Chief Executive Officer of the Australian Food and Grocery Council. Previously, Kate was Chief Minister of the Australian Capital Territory between 1995 and 2000 and held a number of portfolios including Health, Treasury and Indigenous Affairs. Kate has also served as chief executive officer of a number of national associations. She is currently Deputy Chair of beyondblue, Chair of CRC Forestry Ltd, and serves on the board of the Aged Care Standards and Accreditation Ltd, GS1 and SIFE Australia Ltd. She chaired the Red Cross “Caring across Canberra Appeal” for a number of years. Kate was honoured on Australia Day 2006 with an Officer of the Order of Australia for her services to community through contributions to economic development and support for the business sector, knowledge industries, the medical sector and medical technology advances.

Sue Vardon
AO, BSW, D Univ SA (HC), FIPAA – Additional Member (from April 2009)

Sue Vardon was appointed to the Board on 1 April 2009. Sue has had a distinguished career in public and community service as Chief Executive in Commonwealth and State Government Agencies for 23 years. Sue was inaugural Chief Executive of Centrelink and helped create the South Australian Department of Families and Communities. She also acted as State Recovery Coordinator and Chair of the National Community Service and Disability Administrators Disaster Recovery Group. Sue was educated as a social worker at the University of New South Wales. She was awarded an Honorary Doctorate from the University of South Australia. Sue was the inaugural Telstra Business Woman of the Year and was awarded the Centenary Medal in 2001. Sue is also the Deputy Chair, Australian Sponsorship for African Children.
The role and responsibilities of the Board include:

- Fostering international relations and ensuring that Australian Red Cross (ARC) acts in accordance with the spirit and principles of the Geneva Conventions, International Committee of the Red Cross (ICRC) Regulations, the International Movement’s Protocols and the Fundamental Principles
- Ensuring good governance of the organisation, including complying with all applicable Federation guidelines and ensuring a comprehensive suite of ARC delegations, policies and procedures is in place
- Observing fiduciary duties arising from the Royal Charter, Corporations Law, the common law, and relevant legislation
- Ensuring that ARC has a common identity and purpose
- Ensuring ARC’s financial viability, solvency and sustainability
- Determining the optimal use of all ARC assets and resources, subject to a thorough evaluation process and the achievement of a wide geographical spread of activities
- Ensuring the effective management of risk
- Preserving and promoting ARC’s reputation
- Ensuring a satisfactory framework is in place to bring about compliance with applicable legislation, regulation, policies and procedures
- Monitoring the performance of the CEO and Secretary specifically, and Management generally
- Monitoring the performance of the ARC against agreed strategic plans and budgets
- Ensuring the Board has a reasonably skilled, effective and diverse membership profile (to the extent possible), and appropriate operating policies and procedures
- Periodically evaluating its own performance in order to improve
- Ensuring optimal Succession Planning is in place for the Board and Senior Management, and approving Remuneration for Senior Management, taking into consideration advice provided by the Nominations and Remuneration Committee
- Developing and maintaining ethical standards based on the Fundamental Principles of the International Red Cross and Red Crescent Movement
- Establishing and implementing a recognition process to acknowledge the efforts of members, volunteers and staff. These roles and responsibilities of the Board are taken from the Board’s Governance Manual. The Manual also describes those matters that are reserved for decision directly by the Board and its Committees, and those the Board has delegated to its Blood Service (ARCBS) and Management. Comprehensive sets of delegations are in place, and are periodically reviewed and updated.
Selection and Role of the President, Deputy President and the Chair of the Audit & Risk Management Committee

(Note: changes to the Charter and Rules, approved by the Governor General in October 2010, enabled the titles of Chairman and Vice Chairman to be changed to President and Deputy President in line with the titles used for these positions throughout the Federation).

The Council of the Society elects the President, Deputy President and the Chair of the Audit & Risk Management Committee at the Annual General Meeting.

The President’s role includes:

• Chairing Council and Board Meetings
• Providing leadership to ARC, especially to the Board and the Society
• Ensuring that the Board fulfils its role and responsibilities
• Ensuring the efficient conduct of business at Council meetings
• Ensuring open and constructive discussion of all issues at Council and Board meetings
• Guiding members of the Board to observe their fiduciary and other duties
• Actively participating, working with the Chief Executive Officer (CEO), in ARC relations with the ICRC, Federation, and Australian Government
• Maintaining an effective working relationship with the CEO and take the lead in monitoring the CEO’s performance
• Acting as a spokesperson for the Society in liaison with the CEO
• Ensuring effective administration of Board processes in conjunction with the Secretary
• Communicating and consulting with stakeholders including community leaders
• Ensuring that the Board undertakes periodic reviews of its own performance.

Independence of Governance Members
All members of Council and the Board are independent of Management.

Audit Governance, Internal Control and Reporting
Audit governance principles – the Board is committed to preparing financial reports that represent a true and fair view, complying with all applicable and relevant accounting standards and also to ensuring the external auditor is independent and services the interests of Australian Red Cross. Australian Accounting Standards are monitored and practices reviewed accordingly. The Board maintains a high standard of internal control in all aspects of its operations. Internal control comprises all policies, systems and procedures established by the Board and Management to safeguard assets and ensure the accuracy and reliability of records, provide operational efficiency and encourage adherence to the Society’s policies. To oversee these controls, the Board has established two Committees – the Audit & Risk Management and National Asset & Investment Strategy Committees, which provide independent appraisal to measure and evaluate the effectiveness of internal controls being applied throughout Australian Red Cross.

The Australian Red Cross Board receives regular reports about the financial condition, operational results, compliance and risk factors. The CEO and CFO provide regular statements of financial performance and the formal financial statements attest that the financial statements present a true and fair view of the financial condition and operational results of Australian Red Cross.

Board Members Declarations of Conflict of Interest and Code of Conduct
The Board is conscious of its obligations to ensure that Board Members avoid conflicts of interest (both actual and apparent) between their duty to the Society and their own interests. The Board has a Conflict of Interest Policy, which provides that if there is an actual or potential conflict of interest, that member must formally declare the conflict and abstain from voting on the matter giving rise to the conflict. The disclosure is to be recorded in the minutes and the Board shall decide whether the member shall remain in the meeting or not while the subject of the disclosure is considered. A register of conflicts is maintained. The Board also adheres to Code of Conduct which each Member of the Board is required to sign indicating their commitment to observe a number of behavioural requirements that are consistent with good governance.

Board Meeting Schedule and Conduct
The Board has up to 8 face to face meetings scheduled each year. It also meets whenever necessary to deal with specific matters between the scheduled meetings, usually by way of teleconference. The Office Bearers in consultation with the CEO meet throughout the year to ensure comprehensive consideration by the Board of Australian Red Cross operations, financial reporting and the organisation’s strategic direction and major risks. The Board Members, who are consulted about the meeting agenda, receive the meeting materials seven days in advance. Board Members are always encouraged to participate in a robust exchange of views and to bring their judgments to bear on the issues and decisions at hand. The CEO, CFO, Director of Services and International Operations and National Director, Marketing, Fundraising and Communications attend all Board meetings and other senior members of the management team are regularly invited to attend Board meetings for items of interest and those of its committees to deliver presentations. Management are able to be contacted by Board Members between meetings to discuss issues or seek advice or further information. The Board regularly meets for a period without Management or the Secretary immediately before each meeting. The Audit & Risk Management Committee, the Governance Committee and the Nominations and Remuneration Committee may meet without Management as they require, including meeting with the auditors or consultants.
### Meeting Attendance

<table>
<thead>
<tr>
<th>Members of the ARC Board</th>
<th>A</th>
<th>B</th>
<th>C</th>
</tr>
</thead>
<tbody>
<tr>
<td>Greg Vickery AM</td>
<td>7</td>
<td>7</td>
<td>-</td>
</tr>
<tr>
<td>Michael Legge</td>
<td>7</td>
<td>6</td>
<td>-</td>
</tr>
<tr>
<td>Ross Pinney</td>
<td>7</td>
<td>7</td>
<td>-</td>
</tr>
<tr>
<td>Matthew Eyles</td>
<td>7</td>
<td>6</td>
<td>-</td>
</tr>
<tr>
<td>Lauren Nelson</td>
<td>7</td>
<td>7</td>
<td>-</td>
</tr>
<tr>
<td>John MacLennnan</td>
<td>7</td>
<td>7</td>
<td>-</td>
</tr>
<tr>
<td>Devendra Patel</td>
<td>7</td>
<td>6</td>
<td>1</td>
</tr>
<tr>
<td>Alan Clayton</td>
<td>7</td>
<td>7</td>
<td>-</td>
</tr>
<tr>
<td>Paul Shinkfield</td>
<td>7</td>
<td>7</td>
<td>-</td>
</tr>
<tr>
<td>Michael Howarth</td>
<td>7</td>
<td>6</td>
<td>1</td>
</tr>
<tr>
<td>John Hood</td>
<td>7</td>
<td>7</td>
<td>-</td>
</tr>
<tr>
<td>Ian Anson</td>
<td>7</td>
<td>7</td>
<td>-</td>
</tr>
<tr>
<td>Kate Carnell AO</td>
<td>7</td>
<td>6</td>
<td>-</td>
</tr>
<tr>
<td>David Hamill AM</td>
<td>7</td>
<td>7</td>
<td>-</td>
</tr>
<tr>
<td>Sue Vardon AO</td>
<td>7</td>
<td>7</td>
<td>-</td>
</tr>
</tbody>
</table>

**Legend:**
- **A** = Meetings held between 1 July 2010 and 30 June 2011
- **B** = Meetings attended by the Board Member
- **C** = Meetings attended by an Alternate of the Board Member

### Committees

The Australian Red Cross Board has an established comprehensive framework of committees to support Australian Red Cross in policy formulation, governance and accountability:

- Audit and Risk Management Committee
- Governance Committee
- 2013 Conference and Centenary and Membership Engagement Committee
- Information Technology Committee
- International Committee
- National Asset and Investment Strategy Committee
- National Awards Committee
- National Emergency Services Advisory Committee
- National Tracing, Refugee & Asylum Seeker Advisory Committee
- National Youth Advisory Committee
- Nominations and Remunerations Committee
- Services, Members and Volunteers Activities Committee

**Committee procedures**

The Committees develop an annual meeting plan but also meet on other occasions as necessary. Each Committee is entitled to the resources and information it requires, including direct access to the CEO, senior management, and access to professional advice subject to prior approval from the President and CEO as applicable. A copy of the minutes and/or reports from all Committee meetings form part of the papers for the next practicable meeting of the Board and usually the Chair of the Committee will present the Report. Each Committee must review its own performance annually.

### Secretary

Jeni McDonough CSA (Cert)

The Secretary is responsible for:

- developing and maintaining governance systems
- ensuring the Board’s conduct complies with the Charter and Rules, governance principles and with regulatory requirements.
- undertaking the management of the secretarial functions of the organisation

### Australian Red Cross Blood Service Board

The Australian Red Cross Board has delegated to the ARCBS Board the day-to-day management of its Blood Service subject to the authority of the Australian Red Cross Board set out in the Charter and Rules. An ARCBS Advisory Committee has been established for the purpose of advising the ARCBS Board on a range of technical and safety issues concerning the Blood Service, and can also draw issues to the attention of the ARC Board where necessary. The Australian Red Cross Board appoints all members of the ARCBS Board (with the exception of the ARCBS CEO) and the ARCBS Advisory Committee and determines the remuneration of members of the ARCBS Board. The ARCBS Board appoints the CEO of the Blood Service on terms and conditions it determines. The governance framework of the Blood Service is described in greater detail in its separate Annual Report.
Robert Tickner
LL.B, LL.M Hons, BEd – Chief Executive Officer

Robert Tickner has been the Chief Executive Officer (CEO) since February 2005. Mr Tickner brings a wealth of knowledge of international issues and policy development, marketing and communications to Australian Red Cross. Prior to taking up this appointment he was the CEO of Job Futures Ltd (2000-2005). Mr Tickner served as Federal Minister for Aboriginal and Torres Strait Islander Affairs from 1990-1996, was Chairman of the Parliamentary Group of Amnesty International for ten years, served on many parliamentary delegations and has represented Australia before the United Nations. Prior to being elected to Parliament in 1984, Mr Tickner was a Lecturer in Law at the New South Wales Institute of Technology and then Principal Solicitor to the New South Wales Aboriginal Legal Service.

John O’Connor
FCPA, MAICD, B.Bus (Acct’g), M.Mktg – Chief Financial Officer (to September 2010)

John O’Connor joined Australian Red Cross in January 2005 as the inaugural Chief Financial Officer of Australian Red Cross. The position was created after the Society changed its Governance structure in late 2004, replacing the ‘Honorary Treasurer’ role. John has extensive international experience in the manufacturing and service sectors across a diverse range of disciplines including finance, general management, marketing and strategic development. Mr O’Connor submitted his resignation from the organisation in June 2010 and departed the organisation at the end of September.

Sandhya Chakravarty
– Chief Financial Officer, M.A(Econ) , MBA(Finance), CPA, MAICD (from October 2010)

Sandhya joined Red Cross as the Chief Financial Officer in October 2010 supporting the humanitarian and commercial services of the Red Cross Society. She is also a Board member of the Blood Services Division of the Red Cross Society. Sandy has gained extensive experience and delivered excellence in Finance across pharmaceutical, diversified industrials and professional services (consulting) industries in Australia and Asia-Pacific. She has held Finance and other functional positions spanning Asia-Pacific and Global. Her past positions include – Head of Asia-Pacific Finance and International Controller of The Boston Consulting Group (2006-2010); Vice President Asia-Pacific of Ingersoll Rand (2005-2006); and Finance Director of Bristol-Myers Squibb (Australia and Asia) (1997-2000 & 2002-2004).

Michael Raper

As Director of Services and International Operations, Australian Red Cross since September 2008, Michael leads the delivery of Red Cross programs both in Australia and internationally. Prior to joining Red Cross, the highly respected welfare rights and social policy advocate, held a number of positions including:
- Director, Welfare Rights Centre, Sydney;
- Founding President, National Welfare Rights Network;
- President, International Council on Social Welfare (ICSW), South East Asia and Pacific;
- Global Deputy President, ICSW;
- President, Australian Council of Social Service (ACOSS);
- Deputy Director, ACTU Overseas Aid;
- Founding President, Independent Teachers Federation of Australia;
- General Secretary, NSW Independent Teachers Association; and
- National President, Mandela Foundation of Australia.

Michael was awarded the Australian Human Rights Medal by HREOC in 2002 and the Justice Medal by the Law and Justice Foundation in 2007.

Jennifer Gibb
M Comm B Comm LTCL ATCL

Jennifer Gibb has been National Director, Marketing, Fundraising and Communications since May 2004. She has an established career in profit-focused business development, direct marketing and corporate communications, particularly in the financial services area, in Australia, USA and UK. Prior to joining Australian Red Cross, Jennifer held the dual roles for Accenture of Director of Marketing, Financial Services – Asia Pacific and Director of Marketing & Communications – Australia and previously was Director, Business Development & Communications at Clayton Utz. Her background also includes sourcing and establishing new start-up business initiatives for the Land Lease Group, Barclays Bank (UK), American Express and AGC. Jennifer has also studied, played and taught music professionally for more than 25 years.