A year in review 2008–2009

Australian Red Cross
THE POWER OF HUMANITY
Our vision:

Our vision is to improve the lives of vulnerable people in Australia and internationally by mobilising the power of humanity.

Our mission:

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Strategic goals

Firstly
Champion humanitarian values for the protection of life, health and human dignity through promotion, education and advocacy

Secondly
Forge a unified, inclusive and sustainable movement, soundly managed and financially secure, which reflects our country’s diversity

Thirdly
Assist and empower vulnerable people, especially those most in need in Australia and in Asia Pacific, in their everyday lives and in times of crisis

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A message from the CEO and Chairman

The year in review

February this year marked a turning point in the lives of so many people. One of the worst natural disasters in Australia in over a century came in the form of bushfires that took 173 lives, destroyed 2000 homes and decimated 500,000 hectares of bushland in Victoria.

Inspiration emerges from disaster

We were deeply moved by the devastating impact of the fires as we talked to survivors and worked alongside Red Cross people in the field and in our emergency call centres around the country, taking calls from friends and families who were frantically searching for loved ones.

On February 9 we announced a fundraising appeal in partnership with the Victorian and Australian Governments. Over 500,000 donors – individuals, governments, companies, organisations and Red Cross Societies from around the world – gave generously to affected people and communities.
Flexibility key to Red Cross response

We also found inspiration in applying one of our daily activities in another emergency, this time by quickly scaling up our outbound phone call service when an unprecedented heatwave hit South Australia. At least three lives were saved as a result and thousands of elderly and isolated people were able to feel safe and secure in their homes.

Strengthening our disaster and emergency services is one of seven priority areas Australian Red Cross committed to this year. As part of almost every community in Australia, we are changing and evolving. We have renewed our commitment to the most vulnerable people in Australia and internationally through our stated priority areas of:
- Strengthening disaster and emergency services
- Increasing international aid and development
- Addressing Aboriginal and Torres Strait Islander disadvantage
- Overcoming social exclusion by providing bridges back into the community
- Tackling entrenched locational disadvantage
- Championing international humanitarian law
- Addressing the impact of migration.

Our partnerships are key

We have not arrived at our new direction alone, and we will continue to work alongside and with the support of local and state governments, as well as the Australian Government, to deliver on our priorities.

We would like to acknowledge and thank AusAID for its continued support of our work in Asia Pacific particularly, where together we have been able to strengthen the Red Cross network and make a significant difference to people living in East Timor, China, Papua New Guinea, the Solomon Islands, Vanuatu and Fiji.

We would also like to place on record our appreciation to our Prime Minister Kevin Rudd and the Minister for Health Nicola Roxon for continuing the $5 million Annual General Purpose Grant, which has made such a valuable contribution to our work.

You can read more about our collaboration with and support from government, community and corporate partners on page 49 of this report.

A year to celebrate

This year marked the 150th year of Red Cross. Swiss banker Henry Dunant came across dying and wounded people on the battlefields of Solferino in 1859 and soon founded the Red Cross Movement. It was also the 90th Anniversary of the International Federation of Red Cross Red Crescent Societies and the 60th Anniversary of the Geneva Conventions.

Parliamentarians in Australian national, state and territory parliaments renewed their commitment to the Geneva Conventions when they tabled their support in numbers – nine Hansard entries were recorded as 20 federal and state parliamentarians acknowledged the importance of the Geneva Conventions.

Our personal thanks

We feel privileged to lead this great movement in Australia. With a renewed focus on the most pressing issues facing us today, with extensive partnerships in place and with the strength of our local and global Red Cross network that includes almost 100 million volunteers, we reflect on a year that truly expresses the power of humanity.

Robert Tickner
Chief Executive Officer

Greg Vickery AM
Chairman
I received 150 donations in hospital, which absolutely saved my life.
A life saver

Glenn Orgias is surely one of the luckiest men in the world. While surfing at his beloved Bondi Beach in Sydney in February, his life changed forever. A shark, believed to be a great white, grabbed hold of Glenn, pulling him under and taking hold of his left arm. He bravely fought back and with the help of a fellow surfer survived.

Six weeks later he left St Vincent’s Hospital, minus his left hand and on a mission to raise awareness about the importance of blood donations.

‘I received about 150 donations in hospital, which absolutely saved my life,’ he said.

‘If I hadn’t had access to that blood I would surely have lost my arm. Because of those donations I only lost my hand, but I still feel very lucky to be alive.’

Glenn and his wife have recently had their first child, and he says it’s hard to believe that he might never have met her.

“When I was in hospital I thought about things a lot and being an ambassador for the Blood Service is one way for me to make a positive out of this experience. It’s given me the chance to do something good and I’m really happy about that.”

Glenn recently ran the City to Surf in Sydney, and as part of his ‘Running on Blood’ campaign, he asked for blood donor pledges instead of money.

‘I think once you start to donate, and realise the good you’re doing, it’s a beautiful thing. I want to encourage as many people as I can to take that step.’

The Blood Service is hoping to get another 160,000 blood donors onboard before year’s end.

This year is also a milestone year for the Blood Service – it celebrates its 80th anniversary and has implemented a new vision, mission and a strategic plan.

‘I received 150 donations in hospital, which absolutely saved my life.’
‘I can handle everything physically, but emotionally I just get a bit upset when I talk about it.’

Red Cross personal support volunteers visited people like Ray Donkin, who lost his property during the Victorian bushfires.
Strengthening disaster emergency services

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Red Cross personal support volunteers visited people like Ray Donkin, who lost his property during the Victorian bushfires.
‘Personal support is one of those things where every little bit helps.’

John Bostock, Red Cross volunteer

1. More than 500,000 hectares of land were destroyed during the Victorian bushfires.
2. Many people crashed their cars while attempting to leave Kinglake.
3. Children at relief and recovery centres were entertained by Red Cross volunteers to pass the time.
4. Karen and Anthony McDonald in front of the remains of their home in Kinglake.
5. Jae Lovelace is happy to be reunited with his dog Jules after being separated during the bushfires.
6. Locals from Gippsland went to Relief Centres in Mirboo North or Churchill to seek shelter and refuge from the fires.
7. Signs of regrowth a couple of months after the fires.
8. Red Cross volunteers registered 2258 people at the Whittlesea Relief Centre following the Black Saturday fires.
‘Personal support is one of those things where every little bit helps.’

John Bostock, Red Cross volunteer
Liz Tyler's neighbours helped save her home during the Gippsland bushfires. ‘Somewhere to stay and shower and eat and feel safe. That’s the best thing: feeling safe.’

173 people killed, more than 2000 homes destroyed and 500,000 hectares of land were destroyed.

‘Our neighbours came across and put out the fire that was only a metre from our window. The three fellows at the top of the hill lost their house, but they came down as well. They saved our home.’

Red Cross people respond

Those who lost everything in Victoria’s deadly bushfires were able to turn to Red Cross for comfort and support.

More than 1000 of our people worked in relief and recovery centres, registering the names of more than 20,000 people, so families and friends would know they were safe.

Call centres were established in Melbourne, Adelaide, Sydney and Canberra where volunteers responded to more than 21,000 people concerned about family or friends. Often they offered comfort to people who just needed to talk to someone.

Victorian Bushfire Appeal

The community spirit that emerged in response to the bushfires was overwhelming, with donors giving almost $400 million through Red Cross to affected people and communities. It was also the first time other Red Cross and Red Crescent societies collected donations for an Australian crisis.

An independent advisory panel, headed by former Victorian Governor John Landy, was set up to oversee the allocation of the Victorian Bushfire Appeal funds. The Victorian Government is distributing the funds through the Department of Human Services.
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**Communities unite**

As bushfires tore through small towns, locals banded together to fight for their homes and memories.

In Boolarra and Mirboo North, 30 houses, 87 sheds and 10 cars were destroyed. But with help from Red Cross, the community was able to come together for long-term recovery.

‘It’s connectedness that gives communities strength, and often Red Cross and others [community members] can be the glue that helps stick people together,’ says Peter McHugh from the Department of Sustainability and Environment.

Liz Tyler (opposite) lives on a street destroyed by fire: ‘Our neighbours came across and put out the fire that was only a metre from our window. The three fellows at the top of the hill lost their house, but they came down as well. They saved our home.’
Clean water when disaster strikes in Asia Pacific

Communities are avoiding the spread of potentially fatal water-borne illnesses following a disaster, thanks to clean water from a water treatment unit.

The Red Cross Disaster Response team, comprising highly skilled logisticians, water specialists and public health experts, sets out within hours of a disaster striking, and once on the ground, can have the module operating within an hour. It can provide up to nine villages with thousands of litres of water each day.

Local Red Cross staff are then trained and left with the equipment so they can use it at hospitals and for future emergencies. The team also works to provide shelter and basic health care.

From relief to recovery in Myanmar and China

In May 2008, over 200,000 people lost their lives in China and Myanmar after the devastation wrought by the Sichuan earthquake and Cyclone Nargis respectively.

Australians contributed more than $8 million towards the Red Cross Myanmar (Burma) Cyclone Appeal. As the focus now moves to long-term recovery, Red Cross is focusing on helping 100,000 families in 15 townships.

We are rebuilding health clinics and schools, helping people gain access to shelter and clean water, providing first aid training and offering psychosocial support to help people overcome the trauma.

After the devastating Sichuan earthquake, which killed 69,000 people last year and left 15 million people displaced or homeless, the road to recovery is well underway. Australians generously contributed more than $8 million towards the China (Sichuan) Earthquake Appeal, which helped Red Cross meet the relief, shelter and emergency water and sanitation needs of one million people.

With remaining funds from our appeal, we have started supporting a three-year community-based disaster-preparedness project in Sichuan, which is being implemented in partnership with the local Red Cross.

Brisbane storms

‘After our house was hit, we went to the Recovery Centre and were really pleased to see how the whole community came together to help during this crisis,’ says Shaleen Gounder, whose house was hit by a tree and subsequently condemned. ‘We were given pamphlets on how to clean up after a flood; how to salvage photos. I never knew that baking soda is good for cleaning books!’

Queensland experiences worst floods in 20 years

More than 25,000 people across three flood-ravaged regions in Queensland received help from Red Cross emergency teams earlier this year.

Volunteers arrived from all parts of the state to help the thousands affected by the worst floods to hit Queensland in 20 years.

Working round the clock, Red Cross people staffed evacuation centres, provided personal support and visited homes to check on the health and wellbeing of affected residents.

Red Cross worked closely with major partners during this crisis, including Lifeline, The Salvation Army, the Department of Housing and the Department of Communities.

Emergency REDiPlan put to the test

During the Victorian bushfires and other disasters around Australia many people made use of the information in the REDiPlan.

The Emergency REDiPlan, launched in 2008 by the Attorney-General, the Hon. Robert McClelland MP, provides households with resources that will help them prepare for emergencies in four simple and easy-to-follow steps. The four steps are: being informed, making a plan, getting an emergency kit and knowing your neighbours.

The project includes a kids’ activity booklet that encourages children to think about what they would do in an emergency. Red Cross is also developing materials for people more vulnerable to the impacts of an emergency, such as seniors and people with a disability, as well as engaging volunteers to communicate the four steps to at-risk communities across the country. Emergency REDiPlan is supported by First National Foundation.

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Locals help out during Solomon Island floods

Solomon Islands communities destroyed by intense rain earlier in the year were able to maintain their health, thanks to clean water and basic necessities such as tarpaulins, clothes and hygiene packs.

Ten-litre jerry cans were given to villagers so they could collect water directly from the emergency water supply or from a water tanker delivering purified water set up by the Red Cross Disaster Response team.

Volunteers distributed hygiene packs and shared information on health and hygiene, to slow or prevent the spread of water-borne diseases.

We are now helping to restore wells and install rainwater tanks, and continue to work locally to bring health education to remote communities.
Before, we collected dirty pond water. We had diarrhoea, malaria and skin infections, but now our health is stronger.

As the head of the water user's group for women in Huoy Mad, a village in Laos near Luang Prabang, Mrs Phang ensures the tap areas are kept clean and families are careful with their water use.
Increasing international aid & development

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One in ten East Timorese children will die before the age of five.

East Timor
Preventable, yet often fatal, diseases such as diarrhoea have declined in four East Timorese villages since water and sanitation facilities were improved.

More than 300 families and 2000 students in the Lautem district are benefiting from improved access to water, household and school toilets, and hand-washing facilities.

Community members worked with construction materials and technical expertise provided by Red Cross to build and maintain the facilities.

Filipina da Costa's family has been actively involved in the construction process, and now has their own latrine. The 34-year-old mother of 10 is also one of many villagers benefiting from health and hygiene education, including a new feeding group, developed in conjunction with Alola Foundation. It provides support to young families, and promotes appropriate nutrition and early childhood care.

The project is supported by AusAID.

Together for healthy communities
A community-based health promotion program in the Solomon Islands trains up local volunteers who then share basic health information about malaria, hygiene and sanitation, community-based first aid and health adaptations to climate change.

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Laos and Cambodia
More than half of all illnesses and deaths among young children are caused by germs from food, water or dirty hands.

Red Cross works with communities to improve access to clean water and sanitation, and to educate about hygiene and the importance of boiling water, and washing hands and clothes.

In remote villages in Laos and Cambodia, thousands of families are experiencing better health because they now have access to clean water and sanitation.

In Laos pipes now connect mountain springs to tap stands in villages, and fences have been built around water sources to prevent animals from roaming in and polluting the water.

Once reliable water supplies has been set up, Red Cross educates villagers about health and hygiene.

In Cambodia, rainwater is harvested from village roofs and collected in water tanks so villagers no longer risk illness and disease from polluted groundwater.
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34-year-old mother of 10, Filipina da Costa with her children.

Many communities in Asia Pacific don’t have running water.

Villagers can spend hours collecting often-contaminated water from remote mountain streams or wells.

Families in northern Laos are healthier and stronger, thanks to clean water and sanitation.

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Five taps in Phonghome in Laos means villagers no longer collect water from a dirty pond.

“We had diarrhoea, malaria and skin infections, but now our health is stronger. We moved our animals out from under our houses, and then Lao Red Cross provided us with latrines so we don’t need to go into the forest any more,” says village chief Kham Phey from Laos.
Keeping an eye on Sudan’s young

More than 70 residents of one of Sudan’s largest camps for internally displaced people have been employed to monitor the health and wellbeing of children recovering from severe malnutrition. They ensure children who have been discharged from the supplementary feeding centre maintain their weight.

Mother and baby back to health

When baby Halima was born into the Gereida camp, her mother Miriam was malnourished and couldn’t produce enough milk to feed her. Halima’s weight dropped from 2kg to 1.6kg. Miriam now travels for one-and-a-half hours by donkey cart from the outskirts of the camp to the feeding centre run by the International Committee of the Red Cross.

New island life in the Maldives

When the island of Kandholhudhoo in the Maldives was destroyed by the 2004 tsunami, more than 3500 people were left homeless.

Australian Red Cross has helped to build more than 1600 new homes in Aceh, 25 houses in the Maldives, and more than 500 in Sri Lanka.

15 aid workers have been based in Sudan over the past year, mainly in primary health care.

In March 2009, the Dhuvaafaru community celebrated its new island home in the Maldives.

Tsunami communities moving in – and on

Houses, roads, water and sanitation facilities – entire communities – have been reconstructed since the Indian Ocean tsunami.

Education, health and community-based first aid programs have been established, and assistance provided to help people buy household essentials. Building security and a sense of community is the next step for Australian Red Cross, which is working with communities to set up livelihood projects such as tailoring, equipment hire and a bakery.

Small businesses are growing, with women’s groups producing and selling dried fish, tempeh (soybean) chips and home garden produce. The rearing of livestock, seaweed harvesting and carpentry are also galvanising communities.

In just under three years and at a cost of $44 million, the previously uninhabited island of Dhuvaafaru was transformed into a thriving community of 562 houses, three schools, a mosque, health centre, administrative building, hall and sports complex. Thousands of tonnes of cement, construction materials and machinery were shipped to the coral island, 185km north of the capital Male.

The people of Kandholhudhoo lived in temporary shelters until December 2008, when they moved to their new homes, some of which were built with support from Australian Red Cross.

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Here, severely malnourished children and their mothers receive supplementary food and medical care daily to bring them back to a healthier weight. While they are there, mothers are educated about good hygiene, diarrhoea prevention and nutrition.

When she is healthy enough, Halima will be transferred to the home-based care program, but will still visit the centre once a week to be weighed and given supplementary food to take home.

Australian and British Red Cross provide human and financial resources to the program. AusAID funding supports the program.
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Education is hope in drought

Until the school lunch program began, most children attending Kyulungwa primary school in lower-eastern Kenya ate just one meal a day, sharing a bowl of porridge for their evening meal.

Now, the supplementary feeding program in 66 schools assures 25,000 school children of a meal each day – and it means they can continue their education instead of dropping out of school to help their families.

Mwingi District Commissioner Peter Kinuthia says, ‘The only hope we have is education. We cannot count on the rain. When we are educated, that is equal to having bread in the house, as we can then sustain ourselves.’

The program is supported by AusAID.

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Addressing Aboriginal and Torres Strait Islander disadvantage

Overcoming social exclusion by providing bridges back into the community

Tackling entrenched locational disadvantage

Championing international humanitarian law

Addressing the impact of migration

Supporters

Financial snapshot

Governance

‘People of all ages and from various backgrounds participate in different ways: yarning, sharing knowledge, engaging in useful learning activities, having a laugh, dabbling with the paints or simply cooking up some healthy tucker.’

Red Cross’ Kaye McLennan in Kalgoorlie.

Tracey Watson paints a stark scene of bush fire damage to her native land in Cundalee, about 200km east of Kalgoorlie.
Addressing Aboriginal & Torres Strait Islander disadvantage

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Red Cross’ Kaye McLennan in Kalgoorlie.

Tracey Watson paints a stark scene of bush fire damage to her native land in Cundalee, about 200km east of Kalgoorlie.
The burden of chronic disease suffered by Aboriginal and Torres Strait Islander people is caused by poor nutrition.

Food and play goes a long way

Kalgoorlie-Boulder Aboriginal people are adopting a healthier lifestyle through a food and nutrition program that targets the entire community, from grandparents through to young mothers.

In a town where low incomes and homelessness are increasing, Red Cross is working with five agencies to promote a healthy lifestyle in a culturally appropriate way – and to learn more about local Aboriginal culture.

Locals gather in the park each Wednesday for the Feel Good Family Program, which includes a crèche, education on exercise, planning shopping lists and creating tasty and healthy meals on a budget.

The group might prepare a nutritious lunch of salad and beef patties, planned the previous week, and pad it out with grated vegetables to help with flavour and budget. Mums and their young children take part in crèche activities such as finger painting, storytelling and sandpit games.

The Nintari Yingka program, which means ‘learn, play, sing’, was originally to be held in a kitchen, but when no one turned up, it went to the community.

‘People of all ages and from varying backgrounds participate in different ways: yarning, sharing knowledge, engaging in useful learning activities, having a laugh, dabbling with the paints or simply cooking up some healthy tucker,’ says Kaye McLennan, Community Nutrition Programs Manager.

‘The program has to be flexible and practical.’

Red Cross also runs a soup service in the Goldfields three times a week. Here, volunteers share an evening with some of the most vulnerable and marginalised people in the region.

Prepared to respond to emergencies

Aboriginal and Torres Strait Islander families can now react more quickly and appropriately to emergencies such as cyclones, thanks to the new Emergency Services Personal Support training program.

Palm Island and Yarrabah communities are already benefitting from the culturally sensitive training, which was developed with Cyclone Larry Appeal funding from the Queensland Premier’s Department. It will be extended for broader use across more Aboriginal and Torres Strait Islander communities.

In addition, a new poster outlining the key steps in preparing for, and responding to, emergencies such as cyclones is also helping communities cope with natural disasters.

SAM Our Way

Aboriginal and Torres Strait Islander people living in remote communities are learning more about social and emotional wellbeing and health issues, strengthening community networks, and empowering young people.

The Rural and Remote Youth Social and Emotional Wellbeing program (SAM Our Way) works in partnership with beyondblue to empower community-based organisations to address issues related to depression, youth suicide, violence, anxiety and drug use.
The burden of chronic disease suffered by Aboriginal and Torres Strait Islander people is caused by poor nutrition.

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In **partnership** with Aboriginal and Torres Strait Islander people, Red Cross works in **60 remote communities** across Australia.

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**Athon Darcy in Northern Territory helps out with a mural painting.**

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**EMERGENCY WARNING SIGNALS**

Before the Cyclone Season

**CYCLONES**

Radio stations sound the emergency warning signal (a wailing sound) before a cyclone warning. The emergency signal is only sounded if the cyclone is a category 2 or higher.

Western Australia uses coloured lights or flags

**BLUE ALERT**

– a cyclone has formed and may hit your area in 2 days.

Get Ready

**YELLOW ALERT**

– a cyclone is coming and could hit in 12 hours or less.

Act Now

**RED ALERT**

– the cyclone is close.

Shelter Now

Most cyclone related deaths are from drowning in a storm surge or flood.

**NORMAL HIGH TIDE**

**GET READY**

Cyclone Season is from November to April

Check and fix buildings and houses.

Make sure walls, roofs and windows are strong

Get emergency kit ready

• battery radio • torch • batteries • matches • masking tape • rubbish bags

• water • cups/plates • knives/forks/spoons • tinned food • can opener • first aid kit • special needs

• waterproof bag for important papers etc

Clean up rubbish that could blow around

Local shelter

School

Police

Clinic

Other

**Category 1**  **Damage Potential**

**Minimal**

**Moderate**

**Major**

**Devastating**

**Extreme**

1 2

**PASSPORT**

Dried Food

3 Cut branches hanging over houses or buildings

fly

spray

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**Emergency Services Personal Support**

Red Cross works in partnership with Aboriginal and Torres Strait Islander people, and with beyondblue to empower community-based organisations to address issues related to depression, youth suicide, violence, anxiety and drug use.
'save-a-mate is different because it doesn’t make judgments about people or why they use drugs and alcohol. It makes people feel safe to find out what they need to know and be honest about the choices they are making.'

Overcoming social exclusion by providing bridges back into the community

With Red Cross support Martin managed his own recovery journey back into the community, and has since taken on more responsibility as a peer educator.
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Heart of the Streets

CD launches careers – and lives

Twenty young people from the Night Café have released a CD that speaks about the challenges facing homeless people.

Heart of the Streets conveys positive messages and advice to young people about mental health, drugs, alcohol and life on the streets.

"Some have since made big steps towards employment and accommodation," says Jeff Buckley, Red Cross Youth Services Coordinator. One young performer is now a full-time musician.

The project was funded by recording artist John Butler's JB Seed grants program and produced by Luke O'Sullivan.

With access to mentors and creative outlets, and the ability to celebrate achievements, lives can be turned around.

Night Café is one of the only safe after-hours spaces for young people in Brisbane, providing meals and respite from life on the streets.

Connecting through friendship in Tasmania

John (above left) and Brian regularly spend time together as part of the Mentally ill people And Their Equal Supporters (MATES) program in Tasmania.

The program supports volunteers in supporting people who live with a mental illness. Over the past year about 100 volunteers across Tasmania have been active in the program around the state, with over 150 new mates referred to the program.

830,000 breakfasts served in 2008–09, a 28% increase since last year.
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MORE ABOUT THE MATES PROGRAM

830,000 breakfasts served in 2008–09, a 28% increase since last year.

MORE ABOUT THE GOOD START BREAKFAST CLUB

Around the country, Breakfast Clubs dish up healthy morning meals to children at schools in areas of most need, encouraging healthy eating and social interaction.
Getting on with a good life

‘He taught me how to take a different outlook on life and not to focus on the bad things,’ says John* of his personal helper and mentor.

With medical and psychosocial support, John, who struggled with mental illness, substance abuse and financial difficulties, gained the motivation to change his life and make the most of it.

Living in a rural area prevented him from regularly getting to town for help. So his Red Cross helper went to his home.

‘I’ve been able to do a lot of things I couldn’t have if I hadn’t been part of the program,’ says John.

The program, based out of Port Pirie in South Australia, is a flexible, non-clinical, mental health service that helps people manage everyday tasks, put relationships back on track, and get involved in community and personal development activities.

*His name has been changed

1,532,686 phone calls made to check on the wellbeing of 4274 people living in isolation.

‘After my wife died I decided to stay on in the house because of the memories and our love. It was lonely because I missed her very much. What I wanted was the sound of a human voice and I couldn’t get that with any other service.’ Victor Vieyra

Victor Vieyra receives a daily call from Red Cross. 

Daily phone call service scales up to beat heatwave in South Australia

At least three lives were saved and the safety of thousands assured when temperatures exceeded 40 degrees for eight consecutive days in South Australia, thanks to the work of volunteers who scaled up the Red Cross daily telephone service to beat the heat.

Health facilities were stretched to the limit, with more than 600 heat-related hospital admissions in four days, and a surge in deaths among the elderly and those with health problems.

Red Cross immediately expanded its regular telephone service and, in collaboration with the State Government, phoned more than 5500 elderly, frail and isolated people, increasing the call frequency from one to three times a day.

More than 280 volunteers assisted the regular volunteer team to check people were OK and to provide practical advice on keeping safe during extreme weather conditions.
Safe spaces for people with HIV in Asia Pacific

The creation of safe spaces in Asia Pacific communities are helping to combat the isolation experienced by people with HIV.

Red Cross helps to build safe spaces that allow people to talk about their experiences and feel connected to a community. They also raise awareness and reduce stigma, helping positive people become more visible and get access to medication and support. Remote communities are starting to acknowledge that HIV is spreading into the general population from high-risk groups, and volunteers are helping to mend social and economic rifts.

Australian Red Cross provides psychosocial and support programs across Asia Pacific, working with local Red Cross partners and communities in Cambodia, Papua New Guinea, Mongolia and Xinjiang in north-west China.

MORE ABOUT HIV IN ASIA PACIFIC

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MORE ABOUT RED CROSS
‘I want to show them [my children] that the community they grow up in is a good place and not a put-down place.’

Vanessa Grainger (with daughter Abby) is now a volunteer and does administrative work at the new Red Cross office in Bridgewater.
Empowering people & their communities to overcome entrenched locational disadvantage

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Vanessa Grainger (with daughter Abby) is now a volunteer and does administrative work at the new Red Cross office in Bridgewater.
Young volunteers connect with their community

Sixty students from Maningrida – the second-largest Indigenous community in the Northern Territory – learned practical work skills and got involved with the community through a three-week volunteer program.

Red Cross worked with the students on how to prepare food hygienically and taught them about different health and safety procedures. They then volunteered at the local school, Bawinanga Aboriginal Corporation, Mala’la Aged Care and the Malabam Health Board, where they served food, cleaned and organised archives.

Red Cross has been working in Maningrida since mid-2007 with the Good Start Breakfast Club, the Remote Community Holiday Program, first-aid training and community services training through the Youth Shared Responsibility Agreement.
Young volunteers connect with their community

People who wouldn’t normally interact came into contact with each other.

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A good yarn for good health

Good health is about getting people to yarn about nutritious food and how to stay healthy.

Aboriginal people in Coober Pedy and Port Augusta are changing their diet – and their health and wellbeing is improving as a result.

Red Cross’ Fiona Stanley knows many Aboriginal people who have one or more chronic illnesses, she is a local Aboriginal woman who understands the issues. ‘Food and nutrition play a big part,’ she says.

Community members learn how to prepare healthy and affordable meals with ingredients that are easily accessible. Having a yarn is also integral to the success of the program, says Fiona.

‘Sometimes when you talk about healthy eating you can see people switch off,’ she says. ‘They get told about it so much. So I change my tactics: I shut the manual, then I get them having a yarn.’

From left: Isiah Smith, Daniel Smith, Dallas James, Boaz Wilson and Jethro Brian participated in the volunteer program in Maningrida.

Access to first aid in remote areas

Throughout Indigenous communities Red Cross is improving the delivery of community first aid.

This year more than 50 Senior First Aid Statements of Attainment were issued throughout the APY Lands. Also, in partnership with the South Australia Aboriginal Sports Training Academy, an additional 80 Senior First Aid Statements of Attainment were issued to senior students at schools in Ceduna, Port Pirie, Para West and Kaurna Plains.
It is unacceptable to see so many wounded people. Their lives must be spared and the security of those who care for them guaranteed.

President of the International Committee of the Red Cross, Jakob Kellenberger, spoke out during the Gaza crisis in January 2009.
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< Civilians walk past a destroyed building in Gaza City, January 2009.
Women and war

An exhibition of 34 images portraying the plight of women in war has been touring Australia this year.

Her Excellency Ms Quentin Bryce AC, Governor-General and Australian Red Cross President, said the images show, ‘women and girls – mothers, daughters, sisters – who are vulnerable and threatened, displaced, dispossessed, detained.’

The collection, compiled by ICRC, highlights the impact of war on women – and acknowledges the protection they are afforded under international humanitarian law.

‘Sadly, these protections are not always respected and it is often women and children who become the first casualties of war,’ said Dr Helen Durham, Red Cross International Law Strategic Adviser.

Australia signs historic treaty banning cluster munitions

An international treaty banning cluster munitions was signed on behalf of Australia by the Minister for Foreign Affairs at the Convention on Cluster Munitions in December 2008.

Commenting on this historic treaty, International Committee of Red Cross (ICRC) President Kellenberger said the true measure of its achievement would be how the lives of people and communities are changed over the coming months and years.

‘The historic process, of which the signing of this Convention is a part, will only end when the use of these weapons has ceased, when stockpiles are eliminated, when contaminated areas have been cleared and when victims have been helped to rebuild their lives.’

They speak of women’s tenacity and courage; the way they hold their families and communities together; the way they emerge from trauma and set out on their road again.’

Her Excellency Ms Quentin Bryce AC, Governor-General
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Red Cross celebrates 150 years
2009 marks the 150th anniversary of Henry Dunant’s inspiration – sparked by the Battle of Solferino – to create a neutral organisation to care for wounded soldiers. It’s also the 90th anniversary of the founding of the International Federation of Red Cross and Red Crescent Societies, and the 60th anniversary of the Geneva Conventions.

An estimated 13,000 Red Cross and Red Crescent volunteers from all over the world, and other participants, took part in a 9km torch-lit procession – the ‘Fiaccolata’ – to mark the 150th anniversary of the Battle of Solferino. The ‘Fiaccolata’ symbolically retraces the footsteps of the volunteers who carried the wounded soldiers from the battlefield of Solferino.

Training for Australian Federal Police
Australian Red Cross continues to brief all Australian Federal Police on the work of Red Cross before they are sent overseas. The police run training for members who are sent to such destinations as Sudan, Solomon Islands and East Timor, among others. Given their varying roles in peacekeeping, capacity building and stability missions to restore law and order, it is essential that the police understand the role and mandate of all parts of Red Cross.

The international humanitarian law program briefs police on the work of Red Cross, such as disaster preparedness and emergency response, and visiting places of detention.

More on International Humanitarian Law
'I faced a lot of problems when I came to Australia. We left family members back in Africa. Fitting in to the culture and the people makes things complicated. I had to make new friends and I had to discover myself and what I wanted to do with my life.

Former refugee Flora Fekira now uses dance to help Perth's Sudanese youth deal with the trauma of their past.
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Former refugee Flora Fekira now uses dance to help Perth’s Sudanese youth deal with the trauma of their past.
Rising above the pain of the past through dance

Flora Fekira fled Sudan with her family when she was six, sheltering at a refugee camp in Uganda for several years. With no hope of going home, their future seemed bleak.

Now aged 23, Flora has been in Australia for more than eight years. She volunteered as a Red Cross peer supporter to help other youth when she finished high school. As part of the Red Cross World Aware refugee youth leadership program, she has addressed more than 1000 people about the challenges facing new arrivals in Australia. She recently won the WA Youth Inspiration Award.

Last year, Flora started to krump with her friends. Krump is a high-energy African-American dance that helps them let off steam and keep fit. ‘If I get upset, I can put the music on and just go crazy,’ she says. ‘And I feel better. I decided to tell the community.’

Red Cross continues to develop a range of culturally appropriate programs to raise awareness in the wider community about challenges facing migrants and refugees.

Father and daughter reunited after 31 years

It was four years since Assefa, now 83, had arrived in Melbourne, but decades since he had seen his daughter Selamawit.

He had been forced to leave his family behind as he fled Ethiopia’s civil war in 1976. He spent 24 years in a Sudanese refugee camp where he remarried and had three sons, then four years in Sudan’s capital Khartoum before resettling in Australia.

He never let go of the hope he would see his other children again.

When he became ill, his 29-year-old son Berhane took on the task of finding his four half-siblings. ‘My father was desperate for information,’ he says. ‘I started a Red Cross tracing search. I just wanted to put dad’s mind at ease.’

It took only a few months for Red Cross to contact Selamawit in Ethiopia. She told Berhane that his half-brother Tilahun was also well and working in another town.

‘My father was determined to become well enough to travel to see her,’ says Berhane.

Assefa’s political connections during the war meant he risked arrest upon re-entering Ethiopia, so they had to keep their plans secret.

A year after Berhane’s first phone call to his half-sister, he dialed her number again – this time, from a hotel in northern Ethiopia. He explained they were just around the corner and longing to see her.

They spent three unforgettable weeks together – 31 years after being torn apart.

Red Cross is now searching for Assefa’s two other children, missing in Ethiopia.

2151 tracing cases handled by Red Cross in Australia.

Holding on to Hungarian history

‘It was all very frustrating until I contacted Red Cross. They found my family so quickly.’

Gabrielle Connell spent most of her adult life wondering what happened to the extended family she met in Budapest, Hungary, in the 1970s. After searching on and off since losing touch the following decade, Gabrielle asked Red Cross in February 2008 to help her look for the wife of her father’s deceased cousin Alex, Vera Perczel. Last September, she received a telephone call to say that Vera and her family had been located and that they were eager to hear from her.

Her first phone call to Vera was dominated by laughter. Vera and her daughter Katy were excited to share their news about life in Budapest and to hear what happened to their Australian cousin.

Since their first phone call, Gabrielle remains in regular contact with the family.

Flora demonstrates ‘krumping’, a high energy African-American dance.
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Spending time with his daughter was a dream come true.

A third of new family tracing cases relate to conflicts in Africa. Families are still searching for news of relatives from the Yugoslav wars and World War II; and families from Afghanistan, Iraq and Sri Lanka are also searching for loved ones.
Every year, thousands of asylum seekers flee their war-ravaged homes and seek a life of peace and protection in Australia.

2548 asylum seekers assisted.

A journey of hope

It’s been quite the journey for West Papuan Herman Wainggai, who left his home in 2006 to seek asylum. Earlier this year, he received permanent residency in Australia. Along the way he had a few adventures, including a four-day boat trip with 41 others from West Papua to Cape York Peninsula.

“The journey was full of risk because there was a storm, and one engine broke, and that’s why the canoe was turning in circles,” Herman says. But eventually land was sighted. “Six people just swam to the shore and then looked at the sign board. They looked at the kangaroo and emu — something Australian Government — then they wave to me. They say, ‘Oh Herman, we are already in Australia,’ and then we start to cry.”

After confirming that the group was seeking asylum, the authorities transferred the West Papuans to Christmas Island.

After two months on Christmas Island, Herman and his group were granted temporary protection and settled in Melbourne. “We got a lot of help from Australian Red Cross. They organised the accommodation, health and English course,” Herman says.

“They explained how to get to school, and how to get the tram — this is a tram ticket, and if you’re sitting on the seat you need to stand up to give the elder people priority to sit. And how to use the mobile phone, to say hello to my parents.”

This year, Herman received permanent residence in Australia, but home is never far from his mind. “I miss my friends, living as a community. I miss my mum and my dad. They’re lovely parents,” says Herman. “Freedom of speech is one thing I really enjoy in Australia. I want my people to live in their own land without fear of any kind.”

New country, new home, new challenges

Asylum seekers are dealing with language, cultural and financial barriers and settling into their new communities with more ease, thanks to the Red Cross Asylum Seeker Assistance Scheme.

Extra support with health, counselling, accommodation, education and legal referrals means they can overcome hurdles that could otherwise isolate them from the community. “Can you imagine walking into a supermarket with labels you can’t read, vegetables you’ve never seen before and foreign currency you are still learning to count?” says Nicole Cunningham, Refugee Services Coordinator.

The Red Cross Asylum Seekers Scheme is funded by the Department of Immigration and Citizenship.
Every year, thousands of asylum seekers flee their war-ravaged homes and seek a life of peace and protection in Australia.

Around 30 of 340 detainees on Christmas Island were living in community detention in May 2009, receiving support from Red Cross while awaiting decisions on their immigration status.

Housing, income support, health care, mental health, recreation and orientation are among the supports provided by Red Cross caseworkers to those in community detention on Christmas Island, through funding from the Department of Immigration and Citizenship. People who have experienced torture and trauma, or have health or mental health needs that can’t be met within the immigration detention centre, are cared for.

Every five weeks, humanitarian observers conduct monitoring visits at the immigration detention facility on Christmas Island, to raise issues of humanitarian concern in regard to the conditions and treatment of detainees.

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Ihlam Khalil (right) learns to cook an easy, healthy and tasty meal in Western Australia.

Checking on the treatment of detainees

Consistent with the Red Cross mandate to provide assistance to vulnerable migrants, the Immigration Detention Program conducts visits to all immigration detention facilities across Australia to monitor the conditions of detention and treatment of detainees.

Humanitarian observers work nationally, with a key focus on the major population of detainees. Over the past year the program has concentrated its work in immigration detention facilities based at Christmas Island, Melbourne and Sydney.

A core function of the program is to identify vulnerable individuals, and systemic matters of concern and to provide reports and recommendations on a regular basis to the Department of Immigration and Citizenship.

The program is an independent core function of Red Cross. It seeks to uphold the dignity and wellbeing of some of the most vulnerable people in the community.
CPR helps first aider save a life

Thanks to husband Steve’s recent attendance at a Red Cross first aid course, 38-year-old Jacqui O’Reilly can today tell the tale of how she almost died in her own backyard.

Jacqui suffered a cardiac arrest while swimming with her three young children in the family pool. Her husband used the knowledge and skills gained from a recent Red Cross first aid course to apply CPR until paramedics arrived. “I would have died if it hadn’t been for my husband and the Red Cross first aid course,” says Jacqui who has since made a full recovery.

Red Cross trained nearly 100,000 first aiders nationwide.

Innovative first aid training delivery

Learning first aid skills has never been more convenient than with Red Cross introducing innovative learning platforms such as accredited online training courses, and informative first aid animation downloads for mobile phones.

Online CPR & Senior First Aid
– Learn first aid in your own time, place, and pace

Mobile Download
– Brush up on your first aid skills while you’re on the move

The essence of Red Cross is people helping people. This graph illustrates the tremendous amount of support we receive from volunteers, members and supporters. It throws into stark contrast the relatively small number of paid staff and the large number of people who give of their time and resources to help people in need.

Figures as at 30 June 2009
*Actual number of employees, not FTE equivalent
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Jacqui O’Reilly was saved by her husband Steve after he performed CPR on her.

Retail shops reduce, reuse, recycle

This year, Red Cross opened seven new concept stores in Victoria, Tasmania and New South Wales providing new and used clothing and accessories at reasonable prices. We now have a strong focus on ensuring that every item sold is of the utmost quality and is in line with contemporary trends.

In a challenging economic environment, Red Cross retail has provided shoppers with quality products at affordable prices, leading to sales of over $15 million, an increase of 18% for existing shops from last year.

Red Cross retail stores give shoppers an environmentally friendly alternative to mainstream retail opportunities and, most importantly, helps to raise funds to support the most disadvantaged people in our communities.

Red Cross retail stores are supported almost entirely by volunteers who enthusiastically commit to running the store. With close to 5000 retail volunteers nationally, their work is vital to the success of our retail program.

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Frantelle Spring Water quenches thirst and aids people in need

Red Cross thanks P&N Beverages, producers of Frantelle Spring Water – the number one selling spring water brand sold in Australian supermarkets – for its generous financial, promotional and in-kind support throughout the last year.

Underpinned by a catchy "Thirst Aid" cause-related marketing campaign, Frantelle donated $200,000 to Red Cross and used creative labelling to raise further funds for Red Cross from Frantelle consumers. A multi-channel strategy was used to promote the campaign, including innovative new media technologies enabling donations to Red Cross via SMS and a dedicated campaign microsite – www.thirst-aid.com.au – which promoted the campaign and facilitated online donations and friend referrals. Other promotional avenues for "Thirst Aid" included point-of-sale material and public relations surrounding the launch of the campaign.

Through promoting and leveraging the relationship, the campaign achieved considerable merchandising support from major supermarkets, resulting in a range of creative and prominent Frantelle in-store displays. Further positive impacts for P&N Beverages included an increase in sales of Frantelle and a spike in media attention.

Managing Director of P&N Beverages, Peter Brooks, enthusiastically acknowledged the success of the partnership. 'To date, this association has had a positive impact in helping to elevate the profile of the Frantelle brand amongst Australian consumers. It is envisaged that this association will continue for many years to come,' he said.

Following recent disasters across Australia, P&N Beverages was quick to respond to the needs of those affected, by assisting Red Cross with vital product support. Such support included a donation of 2500 litres of Frantelle following the severe Brisbane storms in November 2008 and some 5000 litres of Frantelle and $8,000 worth of fruit juices in the wake of the Victorian bushfires, Australia's worst natural disaster in more than a century.

On behalf of the people in need that Frantelle has helped, Red Cross would like to extend its sincere thanks to P&N Beverages for its significant support. We look forward to a long and positive relationship over the coming years.

Partnerships making a difference

Throughout the past year Red Cross has welcomed the support of numerous businesses and Trusts and Foundations. We would like to acknowledge the following organisations in particular for their significant commitment to our humanitarian work:

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National partners

<table>
<thead>
<tr>
<th>National Humanity Partners</th>
<th>National Community Partners</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Sanitarium</td>
</tr>
<tr>
<td></td>
<td>United Group Limited</td>
</tr>
</tbody>
</table>

National Loyalty Partners

- Australian Egg Corporation
- Austway Vending
- RSM Bird Cameron
- Savings & Loans Credit Union

Major Supporters

- A N Carmichael Memorial Fund, managed by ANZ Trustees
- Adolph Bassier Trust, administered by Perpetual
- Bank of Queensland
- Baxter Charitable Foundation
- Bayer
- beyondblue: the national depression initiative
- BHP Billiton – Nickel West
- BHP Billiton – Worsley Alumina
- Blacktown Workers Club
- Bruce Wall Trust, administered by Tasmanian Perpetual Trustees
- Bryan Byrt Ford
- Colin Blissee Trust, administered by Tasmanian Perpetual Trustees
- Collier Charitable Fund
- Commonwealth Bank
- Community Development and Support Expenditure Scheme
- Credit Suisse
- CSL
- Drakensberg Trust
- Erindale Sports Club
- First Data Foundation
- Gold Fields Australian Foundation Inc
- Goldman Sachs JBI Were Foundation
- HBCS Australia Foundation
- Helen Macpherson Smith Trust
- John & Thirza Daley Charitable Trust, administered by Perpetual
- Levi Strauss Foundation
- Maxwell Bruce Trust
- McEwan Foundation, managed by ANZ Trustees
- Mirvac
- Moultrie Club
- Nestle Community Environment Program
- Newcastle Permanent Charitable Foundation
- OZ Harvest
- Philip Bushell Foundation
- Profiel Foundation
- QBE
- Scobie & Claire McKinnon Charitable Trust
- Shellmerine
- SkyWest
- Southern Cross Club Canberra
- Tasmanian Community Fund
- The eBay Foundation, a corporate advised fund of Silicon Valley Community Foundation
- The Investors Club
- The Jack Elston Sutton Memorial Fund, managed by ANZ Trustees
- The Jean and Redvers Dunbar Charitable Trust, administered by Perpetual
- The Lady Proud Foundation
- The Sports Club Kaleen
- Therapon Foundation
- Vikings Group
- Vincent Fairfax Family Foundation
- Virgin Blue
- William Angliss (Victoria) Charitable Fund
- William Buckland Foundation, managed by ANZ Trustees
- Wine to the Stars
- Xstrata

Red Cross thanks P&N Beverages, producers of Frantelle Spring Water – the number one selling spring water brand sold in Australian supermarkets – for its generous financial, promotional and in-kind support throughout the last year.

Springs Water thirst and need

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On behalf of the people in need that Frantelle has helped, Red Cross would like to extend its sincere thanks to P&N Beverages for its significant support. We look forward to a long and positive relationship over the coming years.

For more information about partnering with Australian Red Cross, please visit www.redcross.org.au or email your enquiry to businesspartnerships@redcross.org.au.
### Major government supporters

**Commonwealth**
- Attorney-General’s Department
- Australian Agency for International Development (AusAID)
- Australian Defence Force
- Australian Federal Police
- Centrelink
- Department of Education, Employment and Workplace Relations
- Department of Families, Housing, Community Services and Indigenous Affairs
- Department of Foreign Affairs and Trade
- Department of Health and Ageing
- Department of Immigration and Citizenship
- Department of Veterans’ Affairs
- Emergency Management Australia
- Human Rights and Equal Opportunity Commission
- Office for Women

**Australian Capital Territory**
- ACT Department of Disability Housing and Community Services
- ACT Health

**New South Wales**
- Emergency Management NSW
- NSW Department of Ageing, Disability and Home Care
- NSW Department of Community Services
- NSW Department of Health
- NSW Department of Housing
- South Eastern Sydney and Illawarra Area Health Services

**Northern Territory**
- Department of Health and Families
- Department of Natural Resources, Environment, the Arts and Sports
- Northern Territory Police, Fire and Emergency Services

**Queensland**
- Brisbane City Council
- Department of Communities
- Department of Education, Training and the Arts
- Department of Employment and Industrial Relations
- Disability Services Queensland
- Gambling Community Benefit Fund
- Premier’s Department
- Queensland Health

**South Australia**
- Department for Families and Communities
- Department of Health
- Department for Transport, Energy and Infrastructure
- City of Onkaparinga

**Tasmania**
- Department of Health and Human Services
- Brighton City Council

**Victoria**
- Aboriginal Affairs Victoria
- City of Melbourne
- Corrections Victoria
- Department of Education and Early Childhood
- Department of Health
- Department of Human Services (Office of Housing)
- Department of Justice
- Department of Planning and Community Development
- Department of Premier and Cabinet
- Victoria Police

**Western Australia**
- Department for Child Protection
- Department for Communities
- Department of Corrective Services
- Department of Human Services
- Department of Indigenous Affairs
- Department of Regional Development and Lands
- Disability Services Commission
- Drug and Alcohol Office
- Health Department – Office of Aboriginal Health
- Health Department – Mental Health Division
- Fire and Emergency Services Australia
- Healthway

**Other supporters**
- Australian Council for International Development (ACFID)
- Australian Council of Social Service
- Australian National University
- Centre for Multicultural Youth
- Deakin University
- Flinders University
- Griffith University
- Macquarie University
- Mental Health Coordinating Council
- Menzies School of Health Research
- South Australia Foodbank
- University of Melbourne
- University of Queensland
**Where money comes from**

The graphs illustrate income by source. The first includes $446 million government funding to operate the Australian Red Cross Blood Service. The second shows income solely for the non-blood humanitarian work of Australian Red Cross in Australia and overseas.

"Community support" is money received from the Australian public: from humanitarian regular givers, public donations, third-party community fundraising, corporate supporters, bequests and events. "Bushfire Appeal" is all public, corporate and government donations received supporting the Victorian Bushfire Appeal 2009, set up in partnership with the Victorian and Federal governments on 8 February, 2009. "Government grants" include local, state and federal government funds including considerable AusAID support for international programs. "Investment income" includes dividends, interest and rental income from investment properties. "Sale of goods" represents income from retail shops, first aid and the sale of merchandise. "Other income" includes membership income and profit on disposal of assets.

**Where program money is spent**

These graphs provide a picture of our work including and excluding the Australian Red Cross Blood Service.

'Other international programs' represents work primarily in Asia Pacific.

'Asia Quake and Tsunami' relates to ongoing recovery work primarily in Indonesia and also in Sri Lanka.

82% of overseas funds are spent in Asia Pacific and 13% in Africa, with the remainder in Central and South America (2%), Europe (2%) and the Middle East (1%).

Additional expenditure has occurred on Australian community services (up from 65% in 2008 to 74%), while tsunami spending has reduced from 18% to 8%.

**In summary**

Record income of $1.027 billion

Adverse global financial markets and environmental conditions have resulted in an increase in the need for our programs and services. This is reflected in the net consolidated deficit of $7.4 million, an increase of 116% over 2008.

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The other main contributor to the increase in income was government funding for the Australian Red Cross Blood Service, which increased by $50 million ($395 million in 2008 to $446 million in 2009).

The Australian Red Cross Blood Service is now fully funded by Australian governments.

Expenditure for 2009 was $1.035 billion, 73% up on 2008. This increase is due largely to the Victorian bushfires and a growth in the demand for services to Australian and overseas communities.

Funds disbursed to the Victorian Bushfire Appeal Fund Trust Account of $373 million make up 36% of the increase in expenditure in financial year 2009.
## Income statement
for the financial year ended 30 June 2009

### SOCIETY

<table>
<thead>
<tr>
<th></th>
<th>2009</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>REVENUE</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Donations and gifts – monetary &amp; non-monetary*</td>
<td>401,445</td>
<td>44,159</td>
</tr>
<tr>
<td>Legacies and bequests</td>
<td>13,431</td>
<td>11,331</td>
</tr>
<tr>
<td>Grants</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• AusAID</td>
<td>17,988</td>
<td>24,189</td>
</tr>
<tr>
<td>• other Australian</td>
<td>527,986</td>
<td>447,059</td>
</tr>
<tr>
<td>• other overseas</td>
<td>288</td>
<td>847</td>
</tr>
<tr>
<td>Investment income</td>
<td>11,750</td>
<td>16,013</td>
</tr>
<tr>
<td>Other income</td>
<td>54,623</td>
<td>50,025</td>
</tr>
<tr>
<td><strong>Total revenue</strong></td>
<td>1,027,511</td>
<td>593,623</td>
</tr>
<tr>
<td><strong>EXPENSES</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Overseas projects</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• funds to overseas projects</td>
<td>40,932</td>
<td>46,089</td>
</tr>
<tr>
<td>• other project costs</td>
<td>8,074</td>
<td>5,882</td>
</tr>
<tr>
<td>Domestic projects</td>
<td>903,018</td>
<td>472,676</td>
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<tr>
<td>Community education</td>
<td>1,008</td>
<td>1,006</td>
</tr>
<tr>
<td>Fundraising costs</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• public</td>
<td>15,526</td>
<td>16,483</td>
</tr>
<tr>
<td>• government, multilateral and private</td>
<td>1,037</td>
<td>882</td>
</tr>
<tr>
<td>Retail activities</td>
<td>32,791</td>
<td>29,295</td>
</tr>
<tr>
<td>Administration</td>
<td>32,059</td>
<td>24,751</td>
</tr>
<tr>
<td><strong>Total expenses</strong></td>
<td>1,034,945</td>
<td>597,064</td>
</tr>
</tbody>
</table>

**Excess of revenue over expenses (shortfall) from continuing operations**

<table>
<thead>
<tr>
<th></th>
<th>2009</th>
<th>2008</th>
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</thead>
<tbody>
<tr>
<td><strong>Excess</strong></td>
<td>(7,434)</td>
<td>(3,441)</td>
</tr>
</tbody>
</table>

*During the financial year nil (2008: nil) was recorded as non-monetary donations and gifts.

This information should be read in conjunction with the Red Cross Annual Report Financials 2008–09. The full Financials can be found online at www.redcross.org.au under library.

### Balance sheet
for the financial year ended 30 June 2009

<table>
<thead>
<tr>
<th>ASSETS</th>
<th>2009</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CURRENT ASSETS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash and cash equivalents</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Trade and other receivables</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Inventories</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other financial assets</td>
<td></td>
<td></td>
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<tr>
<td><strong>TOTAL CURRENT ASSETS</strong></td>
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<td></td>
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<tr>
<td><strong>NON-CURRENT ASSETS</strong></td>
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<tr>
<td>Other financial assets</td>
<td></td>
<td></td>
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<tr>
<td>Property, plant and equipment</td>
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<tr>
<td>Defined benefit superannuation plans</td>
<td></td>
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<tr>
<td><strong>TOTAL NON-CURRENT ASSETS</strong></td>
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<tr>
<td><strong>TOTAL ASSETS</strong></td>
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<tr>
<td><strong>LIABILITIES</strong></td>
<td></td>
<td></td>
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<tr>
<td>Trade and other payables</td>
<td></td>
<td></td>
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<tr>
<td>Borrowings</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Provisions</td>
<td></td>
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<tr>
<td>Other</td>
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<tr>
<td><strong>TOTAL CURRENT LIABILITIES</strong></td>
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<tr>
<td><strong>NON-CURRENT LIABILITIES</strong></td>
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<tr>
<td>Payables</td>
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<td>Borrowings</td>
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<td></td>
</tr>
<tr>
<td><strong>NET ASSETS</strong></td>
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<tr>
<td>EQUITY</td>
<td></td>
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<tr>
<td>Reserves</td>
<td></td>
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<tr>
<td>Specific purpose funds</td>
<td></td>
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<tr>
<td>Accumulated funds</td>
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<td></td>
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<td><strong>TOTAL EQUITY</strong></td>
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for the financial year ended 30 June 2009

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</tr>
</tbody>
</table>

### NON BLOOD HUMANITARIAN SERVICES

<table>
<thead>
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</tr>
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<tr>
<td><strong>1,027,511</strong></td>
<td><strong>593,623</strong></td>
</tr>
</tbody>
</table>

### Assets

#### Current assets
- Cash and cash equivalents: 81,920 (2008: 71,284)
- Trade and other receivables: 18,023 (2008: 10,422)
- Inventories: 44,794 (2008: 34,708)
- Other financial assets: 3,691 (2008: 8,862)
- Other: 3,507 (2008: 5,235)
- **Total current assets**: 151,935 (2008: 130,511)

#### Non-current assets
- Other financial assets: 41,574 (2008: 56,161)
- Property, plant and equipment: 206,234 (2008: 174,915)
- Defined benefit superannuation plans: 1,059 (2008: 75)
- Other: – (2008: –)
- **Total non-current assets**: 247,808 (2008: 232,135)

#### Total assets
- **Total assets**: 399,743 (2008: 362,646)

### Liabilities

#### Current liabilities
- Trade and other payables: 60,108 (2008: 54,475)
- Borrowings: 6,814 (2008: 673)
- Provisions: 39,824 (2008: 37,626)
- Other: 2,232 (2008: 1,760)
- **Total current liabilities**: 108,978 (2008: 94,534)

#### Non-current liabilities
- Payables: – (2008: –)
- Borrowings: 37,998 (2008: 11,216)
- Provisions: 12,773 (2008: 8,865)
- Defined benefit superannuation plans: 7,635 (2008: 191)
- Other: 2,522 (2008: 2,148)
- **Total non-current liabilities**: 60,928 (2008: 22,481)

#### Total liabilities
- **Total liabilities**: 169,906 (2008: 117,015)

### Net assets
- **Net assets**: 229,837 (2008: 245,631)

### Equity
- Reserves: 15,895 (2008: 15,469)
- Specific purpose funds: 48,947 (2008: 66,889)
- **Total equity**: 229,837 (2008: 245,631)

This information should be read in conjunction with the Red Cross Annual Report Financials 2008–09.
You can find the full Financials online at www.redcross.org.au under library.
How can you help?

**Become a humanitarian partner.** Phone 1800 811 700 or join online at www.redcross.org.au

**Help save three lives.**
Give blood today. To make an appointment call 13 14 95 or visit www.donateblood.com.au

**Become a regular giver**
Making a commitment to bring about change in the lives of vulnerable people is easy. Simply nominate an amount you feel comfortable with and it is deducted from your account each month – we will stay in close contact to let you know your donation is making a difference. Join online at www.redcross.org.au or phone 1800 812 018.

**Volunteer**
Time is fast becoming our most precious asset, but volunteer roles are becoming more flexible and fulfilling. Volunteer roles range from making a five-minute phone call to someone living alone to helping families learn to budget and plan their finances more efficiently. Go to www.redcross.org.au for more information.

**Become a corporate partner**
There are many ways in which your business can support and benefit from a relationship with the Red Cross brand:
– cause related marketing initiatives
– workplace giving
– staff engagement
– pro bono and in-kind support

For more information email corpsupport@redcross.org.au.

**Become a member**
You can join over 100 million people worldwide by becoming a member of Red Cross. You can get involved in volunteering, representing your region or simply showing your support for the world’s largest humanitarian organisation. For more information ring your local Red Cross Office.

**Leave a gift in your will**
Increasingly people are including a gift in their will as well as taking care of their families. We can help you to plan for a bequest and prepare your will professionally so that you can leave a lasting legacy for generations to come. Phone 1800 811 700 for more information.

**Fundamental Principles**

**Humanity**
The International Red Cross and Red Crescent Movements, born of a desire to bring assistance without discrimination to the wounded on the battlefield, endeavours, in its international and national capacity, to prevent and alleviate human suffering wherever it may be found. Its purpose is to protect life and health and ensure respect for the human being. It promotes mutual understanding, friendship, cooperation and lasting peace amongst all people.

**Impartiality**
It makes no discrimination as to nationality, race, religious beliefs, class or political opinions. It endeavours to relieve the suffering of individuals, being guided solely by their needs, and to give priority to the most urgent cases of distress.

**Neutrality**
In order to continue to enjoy the confidence of all, the Movement may not take sides in hostilities or engage at any time in controversies of a political, racial, religious or ideological nature.
Fundamental Principles

In all activities our volunteers and staff are guided by the Fundamental Principles of the Red Cross and Red Crescent Movement.

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It makes no discrimination as to nationality, race, religious beliefs, class or political opinions. It endeavours to relieve the suffering of individuals, being guided solely by their needs, and to give priority to the most urgent cases of distress.

Neutrality
In order to continue to enjoy the confidence of all, the Movement may not take sides in hostilities or engage at any time in controversies of a political, racial, religious or ideological nature.

Independence
The Movement is independent. The National Societies, while auxiliaries in the humanitarian services of their governments and subject to the laws of their respective countries, must always maintain their autonomy so that they may be able at all times to act in accordance with the principles of the Movement.

Voluntary service
It is a voluntary relief movement not prompted in any manner by desire for gain.

Unity
There can be only one Red Cross or Red Crescent Society in any one country. It must be open to all. It must carry on its humanitarian work throughout its territory.

Universality
The International Red Cross and Red Crescent Movement, in which all Societies have equal status and share equal responsibilities and duties in helping each other, is worldwide.

Photo credits

Images from left to right, top to bottom on pages throughout report.

Front cover Rodney Dekker
Inside cover Mario Jonny dos Santos
Pg 1-5 Rodney Dekker
Pg 8-9 Lisa Orgias
Pg 10 Rodney Dekker
Pg 12/13 Rodney Dekker except fire image: courtesy The Age/Jason Smith
Pg 14/15 Rodney Dekker
Pg 16 Tim Page
Pg 17 Supriya Mehta/David Hancock
Pg 18 Vandy Rattana
Pg 20 Mario Jonny dos Santos
Pgs 21 Vandy Rattana
Pg 22 Ade Sonivil
Pg 22 International Federation (IFRC)
Pg 23 Delaine Balhage
Pg 23 Shelabah Hokege and Alex Njorge
Pg 24 Janeen Gray
Pg 27 Jenny Dale
Pg 28 Courtesy Western Suburbs Weekly
Pg 30 Renae Walker
Pg 31 Rodney Dekker
Pg 31 Lisa Fitzgerald
Pg 32 Courtesy of The Big Issue/Alan Attwood
Pg 32 Helen White
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Pg 37 Michael Beatle
Pg 38 Mahmud Hams/AP/Reuters Images
Pg 39 Sharon Reddaway
Pg 41 Marco Koles/IFRC
Pg 42 Courtesy of the West Australian
Pg 44 Brenn Ingelot Lisa Fitzgerald
Pg 45 Lisa Fitzgerald
Pg 45 Jessica Latch
Pg 47 Tim Leffhouse
Pg 48 Chris Hyde, The Cairns Post
Pg 49 Lisa Fitzgerald
Pg 49 Renae Walker

Become a member
You can join over 100 million people worldwide by becoming a member of Red Cross. You can get involved in volunteering, representing your region or simply showing your support for the world’s largest humanitarian organisation. For more information ring your local Red Cross Office.

Leave a gift in your will
Increasingly people are including a gift in their will as well as taking care of their families. We can help you to plan for a bequest and prepare your will professionally so that you can leave a lasting legacy for generations to come. Phone 1800 811 700 for more information.
Red Cross Governance 2008–2009
Formation and incorporation

Australian Red Cross was initially formed as a branch of British Red Cross in 1914, and was incorporated by Royal Charter in 1941. Supplemental Charters and new Rules were made in 1961, 1999, 2005 and 2007 with the consent of the Governor-General of the Commonwealth of Australia.

Council of the Society

The Council usually meets once a year at the Annual General Meeting. The membership is made up as follows:

**The President**
- 31 voting members – the Chairman, the Vice Chairman, the Chairman of the Audit and Risk Management Committee, a Youth Representative, the Chairman of each of the eight State and Territory offices, the Chairman of the Australian Red Cross Blood Service, and up to four Appointed Members and 16 representatives taken from the States and Territories.
- Up to seven non-voting members – the President and a maximum of six Vice Presidents.

**Australian Red Cross Board**
The Council elects the members to the ARC Board, appoints auditors and also has the right to amend the Charter and Rules (subject to final approval by the Governor-General).

The Australian Red Cross Board consists of 12 persons – four elected office bearers and a representative appointed from each of the Divisions. Following the changes to the rules in 2007 the two additional Board members first appointed July 2006 became Appointed Members and the ex-officio role of the Chairman of the Australian Red Cross Blood Service Board also became an appointed member, bringing the maximum total membership to 15.

**Membership of Council**

**President**
Her Excellency Ms Quentin Bryce AO

**Vice Presidents**
John Pinney AM
Richard Dunn
Margot Stretch AM
James Kostoglou
Ron Clapham (from Nov 08)
Rod Martin (to Nov 08)
Rod McKinnon ESM (to Nov 08)

**Australian Red Cross Board Members**
(also Members of Council)

**Office Bearers**
Greg Vickery AM  Chairman
Michael Legge  Vice Chairman
Ross Pinney  Chairman, Audit and Risk Management Committee

**Management Committee**
Vinay Menon  Youth Representative

**Divisional Chairmen**
Kaye Hogan AM  ACT Divisional Chairman (to Nov 08)
Lauren Nelson  ACT Divisional Chairman (from Nov 08)
John Friess  NSW Divisional Chairman
Deverendra Patel  NT Divisional Chairman
Alan Clayton  QLD Divisional Chairman
Paul Shirkfield  SA Divisional Chairman (to Nov 08)
Michael Howarth  TAS Divisional Chairman
John Hood  VIC Divisional Chairman
Ian Anson  WA Divisional Chairman

**Appointed Members**
David Hamill AM  (also Chairman, Australian Red Cross Blood Service)
Kate Carlet AO
Lowitja O’Donoghue AM CBE (to July 08)
Sue Vardon AO (from April 09)

**Council – Divisional Representatives**
Lauren Nelson and Sam Wong AM  ACT Division
Kaye Hogan PSM and Jennifer Medbury  ACT Division
John MacLennan and Robyn Rooth  NSW Division
Foster Stavridis and Belinda Peacocke  NT Division
Winifred Smith and Katherine Wall  QLD Division
Pam Simmons and Paul Shirkfield  SA Division
Anna McInerney and David McLeod  SA Division (from Nov 08)
Lyndal Herbert, David Morris (to Nov 08) and Roger Hawkins (from Nov 08)  TAS Division
Helene Hayes and Gillian Abbott  VIC Division
Betty Smith-Gander OAM and Dianne Buckles  WA Division
Australian Red Cross was initially formed as a branch of British Red Cross in 1914, and was incorporated by Royal Charter in 1941. Supplemental Charters and new Rules were made in 1961, 1999, 2005 and 2007 with the consent of the Governor-General of the Commonwealth of Australia.

**Australian Red Cross Board**
The Council elects the members to the APC Board, appoints auditors and also has the right to amend the Charter and Rules (subject to final approval by the Governor-General).

The Australian Red Cross Board consists in the first instance of 12 persons – four elected office bearers and a representative appointed from each of the Divisions. Following the changes to the rules in 2007 the two additional Board members first appointed July 2006 became Appointed Members and the ex-officio role of the Chairman of the Australian Red Cross Blood Service Board also became an appointed member, bringing the maximum total membership to 15.

**Membership of Council**

**President**
Her Excellency Ms Quentin Bryce AO

**Vice Presidents**
John Pinney AM
Richard Dunn
Margot Stretch AM
James Kostoglou
Ron Clapham (from Nov 08)
Rod Martin (to Nov 08)
Rod McKinnon ESM (to Nov 08)

**Office Bearers**
Greg Vickery AM  Chair
Michael Legge  Vice Chair
Ross Pinney  Chair, Audit and Risk Management Committee

**Management Committee**
Vinay Menon  Youth Representative

**Divisional Chairmen**
Kaye Hogan AM  ACT Divisional Chairman (to Nov 08)
Lauren Nelson  ACT Divisional Chairman (from Nov 08)
John Fries  NSW Divisional Chairman
Devendra Patel  NT Divisional Chairman
Alan Clayton  QLD Divisional Chairman
Pam Simmons  SA Divisional Representative (to Nov 08)
Paul Shinkfield  SA Divisional Chairman (from Nov 08)
Michael Howarth  TAS Divisional Chairman
John Hood  VIC Divisional Chairman
Ian Anson  WA Divisional Chairman

**Appointed Members**
David Hamill AM (also Chairman, Australian Red Cross Blood Service)
Kate Carnell AO
Lowitja O’Donoghue AM CBE (to July 08)
Sue Vardon AO (from April 09)

**Council – Divisional Representatives**
Lauren Nelson and Sam Wong AM  ACT Division (to Nov 08)
Kaye Hogan AM PSM and Jennifer Medbury  ACT Division (from Nov 08)
John MacLennan and Robyn Rooth  NSW Division
Foster Stavridis and Belinda Peacocke  NT Division
Winfried Smith and Katherine Wall  QLD Division
Pam Simmons and Paul Shinkfield  SA Division (to Nov 08)
Anna McInerney and David McLeod  SA Division (from Nov 08)
Lyndal Herbert, David Morris (to Nov 08) and Roger Hawkins (from Nov 08)  TAS Division
Helene Hayes and Gillian Abbott  VIC Division
Betty Smith-Gander OAM and Dianne Buckles  WA Division
OFFICE BEARERS

Greg Vickery AM
BA/LLB (UQ)
Chairman (from Nov 2003)

Greg Vickery was first elected Chairman in 2003 and has extensive legal, education and Red Cross experience. Mr Vickery has served on the Queensland Divisional Board, including the role of Chairman (1998–2002), on the Australian Red Cross Blood Service Board and previously as a member of the Australian Red Cross Board and Council. Professionally he is a Senior Partner of Deacons Lawyers and specialises in company and mining law. He also holds positions as Adjunct Professor in Law at the University of Queensland and is a member of the national Companies and Markets Advisory Committee. He is also a court-appointed arbitrator and mediator of the national Companies and Markets Advisory Committee.

Michael Legge
Vice Chairman
(from Nov 2003)

Michael Legge was elected Vice Chairman in 2003 after joining Australian Red Cross in 1986. He has been a member of the Australian Red Cross Tasmanian Division Council and Finance Committee and was Deputy Chairman of the Division in 1998 and Chairman in 1999. Mr Legge has been a member of the Australian Red Cross Blood Service Board since 2001 and manages a diverse agricultural business and is a Director/Chairman of several organisations. Michael was appointed Chairman of the Board’s International Committee in April 2008.

Ross Pinney
Chairman, Audit and Risk Management Committee
(from Mar 07)

Ross Pinney was elected as Chairman of the Audit and Risk Management Committee and Board member on 1 March 2007, after being a member of the Victorian Division Board since 2005. He has a distinguished background in both public and private sectors. Most recently, he worked for 15 years as a senior manager at National Australia Bank, working as Executive General Manager in the Office of the CEO, CEO Europe, and Executive General Manager, Products and Services. Prior to that, he was Chief General Manager, Operations at the Accident Compensation Commission in Victoria, and served in a number of positions including Controller, Revenue at the Melbourne and Metropolitan Board of Works, after starting his career as an accountant at Arthur Andersen & Co. Ross was elected as a member of the International Federation of Red Cross’ Finance Commission in 2007. Ross has an MBA from RMIT, a Bachelor of Commerce from the University of Melbourne and is a Fellow of the Institute of Chartered Accountants in Australia.

Vinay Menon
Youth Representative
(from Apr 08)

Vinay Menon was elected the Board’s Youth Representative and Chairperson of the National Youth Advisory Committee at age 21. He studies medicine at the University of Western Australia, and is spending a year on a medical research project to learn more about Aboriginal child health. He has volunteered for five years in Red Cross, in programs including Lady Lawley Cottage, save a mate, Emergency Services, Soup Patrol and Reach Your Potential, and helped to develop the World Aware program for young people from a refugee background. Vinay has volunteered at a refugee camp on the borders of Tanzania and the Congo, with leprosy patients and HIV orphans in rural India, and in a youth health project in the slums of Istanbul, Turkey. In June 2009 Vinay led an Australian delegation to the World Red Cross Red Crescent Youth on the Move meeting in Sforrino, Italy, and helped to write the World Declaration to world leaders in Geneva. Vinay believes passionately in the ability of young people to create change for the lives of vulnerable people. Vinay was the 2008 WA Youth Citizen of the Year and was selected for the Prime Minister’s 2020 Youth Summit.

Kaye Hogan AM
BA/LLB (UQ)
Chairman ACT Division
(to Nov 08)

Kaye Hogan joined Australian Red Cross in 1981 and was elected to the Australian Red Cross Blood Service Board in 2003. She has extensive health management and has undertaken Committee of Red Cross missions in Cambodia and the Pacific. Kaye has managed a diverse agricultural business and is a Director/Chairman of several organisations. She has extensive nursing and health management experience, and has undertaken International Red Cross missions in Thailand, Cambodia and Fiji. Kaye is currently a Director of Nursing at Calvary/The Canberra Hospital and a Surveyor for the Australian College of Nursing. Kaye is currently a Director of Nursing and Board Member of the Australian College of Nursing. Kaye holds an MBA from the University of Western Australia, and is a Fellow of the Australian Society of Blood Transfusion and Committee of Red Cross missions in Thailand, Cambodia and Fiji. Kaye has undertaken extensive work with the Australian College of Nursing. Kaye holds an MBA from the University of Western Australia, and is a Fellow of the Australian Society of Blood Transfusion and the Australian Red Cross Society.
Michael was appointed Chairman of several organisations. Mr Legge has been a member of the Australian Red Cross Blood Service Board since 2001 and Chairman in 1999. He served in a number of positions including Controller, Revenue at the Accident Compensation Commission in Victoria, and in the Office of the CEO, CEO Europe, and Executive General Manager, Products and Services. Prior to that, he was Chief General Manager, Operations at the Accident Compensation Commission in Victoria, and served in a number of positions including Controller, Revenue at the Melbourne and Metropolitan Board of Works, after starting his career as an accountant at Arthur Andersen & Co. Ross was elected as a member of the International Federation of Red Cross’ Finance Commission in 2007. Ross has an MBA from RMIT, a Bachelor of Commerce from the University of Melbourne and is a Fellow of the Institute of Chartered Accountants in Australia.

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Kaye Hogan AM
Chairman ACT Division (to Nov 08)
Kaye Hogan joined Australian Red Cross in 1981 and was elected Chairman of the ACT Division in 2006, served as Deputy Chairman 1999–2003 and was appointed to the Australian Red Cross Blood Service Board in 2003. She has extensive nursing and health management experience and has undertaken International Committee of Red Cross and Red Crescent missions in Thailand, Cambodia and Pakistan. She is a management consultant in health services policy and operations and a Surveyor for the Australian Council on Healthcare Standards. Previous roles include Executive Director of Nursing, Woden Valley/The Canberra Hospital and Board Member, Royal College of Nursing Australia. Kaye is currently a Member of both Australian Defence and Department of Veterans Affairs Human Research Ethics Committees. She is a member of professional organisations including the Australian College of Health Service Executives, the Australian and New Zealand Society of Blood Transfusion and the Australian Infection Control Association.

Lauren Nelson
Chairman ACT Division (from Nov 08)
Lauren Nelson has been actively involved with Australian Red Cross since joining as a volunteer 10 years ago. Lauren was elected Chair of ACT in October 2008. After graduating from ANU, Lauren began a career with Australian Red Cross that has seen her work in most areas, including the corporate area, marketing, community services and strategic planning. In 2003 Lauren joined the Commonwealth public service with a role in the Department of Prime Minister and Cabinet. Lauren continued volunteering for Red Cross and was elected to the ACT Board in 2006 and to the position of Deputy Chair in 2008. Lauren’s other community roles include serving on the Board of Governors of the Australian Meals on Wheels Association from 2005 to 2008. Lauren currently works for the Department of Families, Housing, Community Services, & Indigenous Affairs in the area of social security policy.

 Divisional Representatives:

Lauren Nelson
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Lauren Nelson has been actively involved with Australian Red Cross since joining as a volunteer 10 years ago. Lauren was elected Chair of ACT in October 2008. After graduating from ANU, Lauren began a career with Australian Red Cross that has seen her work in most areas, including the corporate area, marketing, community services and strategic planning. In 2003 Lauren joined the Commonwealth public service with a role in the Department of Prime Minister and Cabinet. Lauren continued volunteering for Red Cross and was elected to the ACT Board in 2006 and to the position of Deputy Chair in 2008. Lauren’s other community roles include serving on the Board of Governors of the Australian Meals on Wheels Association from 2005 to 2008. Lauren currently works for the Department of Families, Housing, Community Services, & Indigenous Affairs in the area of social security policy.

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Vinay Menon
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Vinay Menon was elected the Board Youth Representative and Chairperson of the National Youth Advisory Committee at age 21. He studies medicine at the University of Western Australia, and is spending a year on a medical research project to learn more about Aboriginal child health. He has volunteered for five years in Red Cross, in programs including Lady Lawley Cottage, save a mate, Emergency Services, Soup Patrol and Reach Your Potential, and helped to develop the World Aware program for young people from a refugee background. Vinay has volunteered at a refugee camp on the borders of Tanzania and the Congo, with leprosy patients and HIV orphans in rural India, and in a youth health project in the slums of Istanbul, Turkey. In June 2009 Vinay led the Australian delegation to the World Red Cross Red Crescent ‘Youth on the Move’ meeting in Solferino, Italy, and helped to write the Youth Declaration to world leaders in Geneva. Vinay believes passionately in the ability of young people to create change for the lives of vulnerable people. Vinay was the 2008 WA Youth Citizen of the Year and was selected for the Prime Minister’s 2020 Youth Summit.

Kaye Hogan AM
Chairman ACT Division (to Nov 08)
Kaye Hogan joined Australian Red Cross in 1981 and was elected Chairman of the ACT Division in 2006, served as Deputy Chairman 1999–2003 and was appointed to the Australian Red Cross Blood Service Board in 2003. She has extensive nursing and health management experience and has undertaken International Committee of Red Cross and Red Crescent missions in Thailand, Cambodia and Pakistan. She is a management consultant in health services policy and operations and a Surveyor for the Australian Council on Healthcare Standards. Previous roles include Executive Director of Nursing, Woden Valley/The Canberra Hospital and Board Member, Royal College of Nursing Australia. Kaye is currently a Member of both Australian Defence and Department of Veterans Affairs Human Research Ethics Committees. She is a member of professional organisations including the Australian College of Health Service Executives, the Australian and New Zealand Society of Blood Transfusion and the Australian Infection Control Association.

Lauren Nelson
Chairman ACT Division (from Nov 08)
Lauren Nelson has been actively involved with Australian Red Cross since joining as a volunteer 10 years ago. Lauren was elected Chair of ACT in October 2008. After graduating from ANU, Lauren began a career with Australian Red Cross that has seen her work in most areas, including the corporate area, marketing, community services and strategic planning. In 2003 Lauren joined the Commonwealth public service with a role in the Department of Prime Minister and Cabinet. Lauren continued volunteering for Red Cross and was elected to the ACT Board in 2006 and to the position of Deputy Chair in 2008. Lauren’s other community roles include serving on the Board of Governors of the Australian Meals on Wheels Association from 2005 to 2008. Lauren currently works for the Department of Families, Housing, Community Services, & Indigenous Affairs in the area of social security policy.

Divisional Representatives:
John Fries
Chairman, NSW Division
(from Nov 07)
John Fries joined the Board of Australian Red Cross NSW in 2000 and was Honorary Treasurer from 2003 and Deputy Chair from 2005. He was elected as Chairman in 2007. He is also the Chairman of Fox Invest Limited and is a Director of Strathfield Group and Viscopy Limited. His last full-time employment was as Finance Director of Vodafone Australia Ltd. With a background in finance and administration, John has held director positions with publicly listed companies including Tribeca Learning Limited, Mcllwraith McEachran Limited, Oakbridge Limited and Great Northern Mining N.L.. John holds an honours degree in Commerce, is a Fellow of the Australian Society of Certified Practising Accountants, and a Member of the Australian Institute of Company Directors. Sadly, subsequent to the period covered by this Annual Report, John Fries passed away peacefully on Tuesday 4 August 2009 following complications from a catastrophic fall four weeks earlier. John was an indefatigable advocate for Red Cross both at a state and national level. He will be sorely missed by colleagues, members, volunteers and staff on whom he made a strong and lasting impression as a committed and caring humanitarian.

Devendra Patel
Chairman, NT Division
(from Nov 07)
Devendra Patel's involvement with Australian Red Cross dates back to 1978, when he was a junior auditor with KPMG. He became the engagement partner for the audit in 1984. During this period he was impressed by the work of the Red Cross and started volunteering as a driver during door-to-door appeals. His last full-time employment was with KPMG as an engagement partner. He chairs the Red Cross Northern Territory Advisory Committee. His background in finance and administration has been further developed through membership of the Queensland International Humanitarian Law Advisory Committee and as the Honorary Treasurer for the Queensland Division. Mr Clayton has had more than 37 years' experience in senior educational management and policy positions within the Queensland Public Service. Though retired, he continues to practise as an educational consultant.

Alan Clayton
Chairman QLD Division
(from Nov 05)
Alan Clayton joined Australian Red Cross in 1979 as a foundation member of the Queensland International Humanitarian Law Advisory Committee and was its chair from 1992 until 2005. He was elected to the Board in 1999 and has held positions on, and chaired a number of, Divisional committees. His last full-time employment was as Finance Director of Vodafone Australia Ltd. With a background in finance and administration, John has held director positions with publicly listed companies including Tribeca Learning Limited, Mcllwraith McEachran Limited, Oakbridge Limited and Great Northern Mining N.L.. John holds an honours degree in Commerce, is a Fellow of the Australian Society of Certified Practising Accountants, and a Member of the Australian Institute of Company Directors. Sadly, subsequent to the period covered by this Annual Report, John Fries passed away peacefully on Tuesday 4 August 2009 following complications from a catastrophic fall four weeks earlier. John was an indefatigable advocate for Red Cross both at a state and national level. He will be sorely missed by colleagues, members, volunteers and staff on whom he made a strong and lasting impression as a committed and caring humanitarian.

Pam Simmons
SA Divisional Representative
(to Aug 08)
Pam Simmons joined the South Australia Divisional Board in 2004. Pam is currently the Guardian for Children and Young People in South Australia and is formerly the Executive Director of the South Australia Council for Social Service, the state’s major advocacy body for social justice. Her work experience is largely with non-government organisations in Australia, Thailand and England, and she has qualifications in social work, public policy and administration.

Paul Shinkfield
Chairman SA Division
(from Sep 08)
Paul Shinkfield was elected to the Board of Australian Red Cross in December 2007. He is a former Honorary member of Red Cross. He has a diploma in the law of finance and a background in the financial services industry. He is a consultant general manager in financial services and was previously a CEO of a major financial services business. He has been a non-executive director of several companies, including National Mutual (AXA), First National Bank of Chicago and Bank One. Paul has a Diploma from the Australian Insurance Institute (AAII, Dip.AII), the Securities and Derivatives Industry Association and is a Fellow of the Australian Institute of Company Directors.
Deven Patel’s involvement with Australian Red Cross dates back to 1978, when he was a junior auditor with KPMG doing the audit of Red Cross in Northern Territory. He became the engagement partner for the audit in 1986. During this period he was impressed by the work of the Red Cross and started volunteering as a driver during doorknock appeals and generally supported Red Cross by attending auctions and fundraising events. KPMG’s appointment as auditors was terminated in 1992 when auditors were appointed nationally. This opened up an opportunity for Deven to join the Council in 1992. On the retirement of the then Treasurer in 1994 Deven was elected as the Honorary Treasurer, a position that he continued to hold until 2006 when he accepted the position of Deputy Chairman. He was elected Chairman in 2007.

Alan Clayton joined Australian Red Cross in 1979 as a foundation member of the Queensland International Humanitarian Law Advisory Committee and was its chair from 1992 until 2005. He was elected to the Board in 1999 and has held positions on, and chaired a number of, Divisional committees. Mr Clayton was elected Queensland Division Chairman in 2005. Mr Clayton has had more than 37 years’ experience in senior educational management and policy positions within the Queensland Public Service. Though retired, he continues to practise as an educational consultant.

Pam Simmons joined the South Australia Divisional Board in 2004. Pam is currently the Guardian for Children and Young People in South Australia and is formerly the Executive Director of the South Australia Council for Social Service, the state’s major advocacy body for social justice. Her work experience is largely with non-government organisations in Australia, Thailand and England, and she has qualifications in social work, public policy and administration.

Paul Shinkfield was elected to the Board of Australian Red Cross in December 2007. He is Chairman of the South Australian Division, a former Honorary Treasurer and a member of Red Cross since 1960. He has a distinguished background in the private sector as a consultant general manager in financial services and as an executive coach. He has senior management experience with leading organisations including National Mutual (AXA), Citibank, First National Bank of Chicago and Bank One. Paul has a Diploma from the Australian Insurance Institute (AAII, Dip.AII), the Securities and Derivatives Industry Association and is a Fellow of the Australian Institute of Company Directors.

Mike Howarth joined Red Cross as the ADF Representative on the Tasmanian Division’s International Humanitarian Law Committee. He has served as a member of that committee for over a decade and was its Chairman for the last six years. During that time he was appointed to the Divisional Council and was elected Deputy Chairman of in October 2004, and then Chairman in November 2006. He has been practising as a barrister and solicitor in Hobart for some 27 years, both in private practice and for the government. Since October 2000 he has been employed as a corporate solicitor with the Hydro-Electric Corporation. For 10 years he was a director of the Tasmanian Cerebral Palsy Association and is presently a Director and Company Secretary of The Military Heritage Foundation of Tasmania (the company managing the historic Military Museum of Tasmania).
John Hood
Chairman, VIC
(from Nov 07)

John Hood holds a Bachelor of Mechanical Engineering from Melbourne University. He has spent most of his working career as a management consultant, having joined PA Management Consultants in 1969. In 1987 he joined Amrop International, a leading international executive search consultancy and has spent the last 20 years in this profession. John is a Fellow of the Australian Institute of Company Directors, a Fellow of the Institute of Management Consultants and a Fellow of the Institution of Engineers. He joined the Board of the Red Cross Victorian Division in 1995, was elected Deputy Chairman in 2006 and became Chairman in 2007. John is also involved in the aged care industry and is Deputy Chairman of MECWA, a leading provider of aged care services in south-east Melbourne.

Ian Anson CPA, AAIB
Chairman WA Division
(from Nov 04)

Ian Anson has been a practising accountant and business consultant for over 30 years. Mr Anson joined Red Cross in 1998. He became Chair of the WA Division and a member of the Australian Red Cross Board in November 2004 after serving as an office bearer and on Divisional Committees.

The Honourable Dr David Hamill AM
Appointed Member and Chairman ARCBS Board
(from Nov 07)

Dr David Hamill served on the Queensland Divisional Board of the Australian Red Cross Society from 2003 to 2007. A member of the Australian Red Cross Blood Service Board since 2004, he was appointed Chairman in April 2007. David is a professional company director and serves as either Chairman or Director on the boards of several companies. An Adjunct Professor at the University of Queensland, he is a Fellow of both the Australia Institute of Company Directors, a Fellow of the Institute of Management Consultants and a Fellow of the Institution of Engineers. He joined the Board of the Red Cross Victorian Division in 1995, was elected Deputy Chairman in 2006 and became Chairman in 2007. John is also involved in the aged care industry and is Deputy Chairman of MECWA, a leading provider of aged care services in south-east Melbourne.

Kate Carnell AO
Appointed Member
(from July 06)

A pharmacist by profession, Kate Carnell is probably best known for her successful term as Chief Minister of the ACT in 1995–2000. She also held the Treasury, Health and Community Care, Information Technology and Aboriginal and Torres Strait Islander Affairs portfolios among others. Currently the CEO of Australian Food and Grocery Council (AFGC) a Patron of UNIFEM among other organisations and chair of CRC Forestry Ltd., Ms Carnell is a Director of beyondblue and the Aged Care Standards and Accreditation Agency Board and serves on the National Preventative Health Taskforce. She served on the Red Cross ‘Caring across Canberra’ committee for three years.

Professor Lowitja O'Donoghue
Appointed Member
(to July 08)

Professor Lowitja O’Donoghue was born in 1932 at Indulkana in South Australia of Pitjantjatjara and Irish descent. She was the first and only Aboriginal Australian to address the UN General Assembly, for seven years was the most senior Aboriginal person in public office and was a delegate to Australia’s 1998 Constitutional Convention. In 1990 she was appointed as inaugural Chair of the Aboriginal and Torres Strait Islander Commission, advising government and overseeing a budget of a billion dollars a year. Professor O’Donoghue has received many accolades. As well as being Australian of the Year, she was named a Living Treasure in the Advance Australia 1982, was appointed a Companion of the Order of Australia (AC) in 1999; a Commander of the Order of the British Empire and a Companion of Australia (AC) in 1999; an Honorary Doctorate of the Australian National University; an Honorary Doctorate of Flinders University; a Professorial Fellow at Flinders University since 2000.
Ian Anson CPA, AAIB
Chairman WA Division
(from Nov 04)
Ian Anson has been a practising accountant and business consultant for over 30 years. Mr Anson joined Red Cross in 1998. He became Chair of the WA Division and a member of the Australian Red Cross Board in November 2004 after serving as an office bearer and on Divisional Committees.

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Appointed Member and Chairman ARCBS Board
(from Nov 07)
Dr David Hamill served on the Queensland Divisional Board of the Australian Red Cross Society from 2003 to 2007. A member of the Australian Red Cross Blood Service Board since 2004, he was appointed Chairman in April 2007. David is a professional company director and serves as either Chairman or Director on the boards of several companies. An Adjunct Professor at the University of Queensland, he is a Fellow of both the Australia Institute of Company Directors and the Chartered Institute of Transport. David served six terms in the Queensland Parliament as the Member for Ipswich from 1983 to 2001, and was a Minister in both the Goss and Beattie governments. His ministerial appointments included Minister for Transport and Minister Assisting the Premier on Economic and Trade Development from 1989 to 1995; Minister for Education from 1995 to 1996; and Treasurer of Queensland from 1998 to 2001.

Kate Carnell AO
Appointed Member
(from July 06)
A pharmacist by profession, Kate Carnell is probably best known for her successful term as Chief Minister of the ACT in 1994–2000. She also held the Treasury, Health and Community Care, Information Technology and Aboriginal and Torres Strait Islander Affairs portfolios among others. Currently the CEO of Australian Food and Grocery Council (AFGC) a Patron of UNIFEM among others. Currently the CEO of Australian Food and Grocery Council (AFGC) a Patron of UNIFEM among others. Currently the CEO of Australian Food and Grocery Council (AFGC) a Patron of UNIFEM among others. Kate Carnell is a Director of beyondblue and the Aged Care Standards and Accreditation Agency Board and serves on the National Preventative Health Taskforce. She served on the Red Cross ‘Caring across Canberra’ committee for three years.

Professor Lowitja O’Donoghue
Appointed Member
(to July 08)
Professor Lowitja O’Donoghue AM CBE was born in 1932 at Indulkana in South Australia of Pitjantjatjara and Irish descent. She was the first and only Aboriginal Australian to address the UN General Assembly, for seven years was the most senior Aboriginal person in public office and was a delegate to Australia’s 1998 Constitutional Republic Convention. In 1990 she was appointed as inaugural Chair of the Aboriginal and Torres Strait Islander Commission, advising government on policy and overseeing a budget of a billion dollars a year. Professor O’Donoghue has received many accolades. As well as being Australian of the Year in 1984, she was named a National Living Treasure in 1998, won the Advance Australia award in 1982, was appointed a member of the Order of Australia in 1977, a Commander of the Order of the British Empire (CBE) in 1983, and a Companion of the Order of Australia (AC) in 1999. She was made an Honorary Fellow of the Royal Australian College of Physicians and the Royal College of Nursing. She also holds an Honorary Doctorate of Law from the Australian National and Notre Dame Universities, and is a Doctor of Flinders University, the ANU, the University of South Australia and Queensland University of Technology (QUT). She has been a Professorial Fellow at Flinders University since 2000.

Sue Vardon AO
Appointed Member
(from April 09)
Sue Vardon was appointed to the Board on 1 April 2009. Sue has had a distinguished career in public and community service as Chief Executive in Commonwealth and State Government agencies. Sue was inaugural Chief Executive of Centrelink and helped to create the South Australian Department of Families and Communities. She also acted as State Recovery Coordinator and Chair of the National Community Service and Disability Administrators Disaster Recovery Group. Sue was educated as a social worker at the University of New South Wales. She was awarded an Honorary Doctorate from the University of South Australia, where she is currently an Adjunct Professor in the School of Social Work and Social Policy.
Australian Red Cross Board
role and responsibility

The role and responsibilities of the Board include:

• Ensuring the good governance of the organisation, including:
  – complying with all applicable Federation guidelines
  – ensuring a comprehensive suite of Australian Red Cross delegations, policies and procedures is in place
• Fostering international relations, and ensuring that Australian Red Cross acts in accordance with the spirit and principles of the Geneva Conventions, International Committee of Red Cross Regulations, the International Movement’s Protocols and the Fundamental Principles
• Observing fiduciary duties arising from the Royal Charter, corporations law, the common law and relevant legislation
• Ensuring that Australian Red Cross has a common identity and purpose
• Ensuring the financial viability, solvency and sustainability of Australian Red Cross
• Determining the optimal use of all Australian Red Cross assets and resources, subject to a thorough evaluation process and the achievement of a wide geographical spread of activities
• Ensuring the effective management of risk
• Preserving and promoting Australian Red Cross’ reputation
• Ensuring a satisfactory framework is in place to bring about compliance with applicable legislation, regulation, policies and procedures
• Monitoring the performance of the CEO and Board Secretary specifically, and Management generally
• Monitoring the performance of Australian Red Cross against agreed strategic plans and budgets

These roles and responsibilities of the Board are taken from the Board’s Governance Manual. The Manual also describes those matters that are reserved for decision directly by the Board and its Committees, and those the Board has delegated to the Blood Service Board and Management. Comprehensive sets of delegations are in place, and are periodically reviewed and updated.

The Selection and Role of the Chairman, Vice Chairman and the Chairman of the Audit & Risk Management Committee
The Council of the Society elects the Chairman, Vice Chairman and the Chairman of the Audit and Risk Management Committee at the Annual General Meeting.

The Chairman’s role includes:

• Chairing Australian Red Cross Council and Board meetings
• Providing leadership to Australian Red Cross, especially to the Board and the Society
• Ensuring that the Board fulfils its role and responsibilities
• Ensuring the efficient conduct of business at Council meetings
• Ensuring open and constructive discussion of all issues at Council and Board meetings
• Guiding members of the Board to observe their fiduciary and other duties
• Actively participating, working with the Chief Executive Officer (CEO), in Australian Red Cross relations with the ICRC, Federation and Australian Government
• Maintaining an effective working relationship with the CEO and taking the lead in monitoring the CEO’s performance
• Acting as a spokesperson for the Society in liaison with the CEO
• Ensuring effective administration of Board processes in conjunction with the Secretary
• Communicating and consulting with stakeholders including community leaders
• Ensuring that the Board undertakes periodic reviews of its own performance.
Australian Red Cross Board role and responsibility

- Ensuring the Board has a reasonably skilled, effective and diverse membership profile (to the extent possible), and appropriate operating policies and procedures
- Periodically evaluating its own performance in order to improve
- Ensuring optimal succession planning is in place for the board and senior management, and approving remuneration for Senior Management, taking into consideration advice provided by the Nominations and Remuneration Committee
- Developing and maintaining ethical standards based on the Fundamental Principles of the International Red Cross and Red Crescent Movement
- Establishing and implementing a recognition process to acknowledge the efforts of members, volunteers and staff.

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Changes to the Board

Australian Red Cross lost three members of the Board this year. Lowitja O’Donoghue, who joined the Board in April 2008, unfortunately was unable to continue due to ill-health and resigned a few months later in August. Pam Simmons resigned from the Board in September 2008 just short of a two-year term. As the South Australian representative Pam brought a wealth of knowledge to the Board drawing on her experience with non-government organisations both in Australia and overseas and her qualifications in social work, public policy and administration. Kaye Hogan resigned in November 2008 and will be sadly missed by all Board members for her wealth of knowledge on Red Cross, having been a Member of the Society for over 27 years. Kaye served as Deputy Chairman of the ACT Division for five years before being appointed Chairman of the Division in 2006. Kaye remains on the Council of the Society and participates as an active member on the Board’s International Committee.

The Selection and Role of the Chairman, Vice Chairman and the Chairman of the Audit & Risk Management Committee

The Council of the Society elects the Chairman, Vice Chairman and the Chairman of the Audit and Risk Management Committee at the Annual General Meeting.
During the year, the Board with the assistance of the Governance Committee continued its review of the Royal Charter and Rules (our equivalent of a Constitution). The views of our external governance consultants (Cameron Ralph) engaged in 2008 and the legal opinion of our lawyers, Mallesons Stephen Jacques, were taken into account by the Board and the Governance Committee in finalising this review. A draft of the proposed rules was then sent to all Divisions for comment mid-year, and all the feedback received has been carefully considered by the Governance Committee, so that a final set of new rules could be prepared and unanimously approved by the Board and sent to the National Council for consideration at our December AGM.

The overall goal of the review is:

- To ensure that the Australian Red Cross Charter and Rules form a modern and effective framework that:
  - is relevant to members and volunteers and is consolidated into a single plain English document
  - supports the ongoing implementation of the organisation’s vision – to improve the lives of vulnerable people by mobilising the power of humanity
  - refers to the seven Fundamental Principles and is fully consistent with the International Federation of Red Cross and Red Crescent Societies’ requirements for National Society rules.

All members of the Board are independent of management.

Audit governance principles

The Board is committed to preparing financial reports that represent a true and fair view, complying with all applicable and relevant accounting standards, and also to ensuring the external auditor is independent and services the interests of Australian Red Cross. 
Australian Accounting Standards are monitored and practices reviewed accordingly.

The Board maintains a high standard of internal control in all aspects of its operations. Internal control comprises all policies, systems and procedures established by the Board and Management to safeguard assets and ensure the accuracy and reliability of records, provide operational efficiency and encourage adherence to the Society’s policies.

To oversee these controls, the Board has established two Committees – the Audit & Risk Management and National Asset Strategy Committees – which provide independent appraisal to measure and evaluate the effectiveness of internal controls being applied throughout Australian Red Cross.

The Board receives regular reports about financial conditions, operational results, compliance and risk factors. The CEO and CFO provide regular statements of financial performance and the formal financial statements attest that the financial statements present a true and fair view of the financial condition and operational results of Australian Red Cross.

Avoidance of conflicts of interest by an Australian Red Cross Board Member

The Board is conscious of its obligations to ensure that Board Members avoid conflicts of interest (both actual and apparent) between their duty to the Society and their own interests.

The Board has adopted a Conflict of Interest Policy, which provides that if there is an actual or potential conflict of interest, that member must formally declare the conflict and abstain from voting on the matter giving rise to the conflict. The disclosure is to be recorded in the minutes and the Board shall decide whether the member shall remain in the meeting or not while the subject of the disclosure is considered. A register of conflicts is maintained.
Audit Governance, Internal Control and Reporting

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The Board also adopted a Code of Conduct. Each Member of the Board is required to sign the Code indicating their commitment to observe a number of behavioural requirements that are consistent with good governance.

Meetings of the Australian Red Cross Board and their conduct
The Board has up to 11 scheduled meetings each year. It also meets wherever necessary to deal with specific matters between the scheduled meetings, usually by way of teleconference.

The Office Bearers in consultation with the CEO meet throughout the year to ensure comprehensive consideration by the Board of Australian Red Cross operations, financial reporting and the organisation's strategic direction and major risks. The Board Members, who are consulted about the meeting agenda, receive the meeting materials seven days in advance. Board Members are always encouraged to participate in a robust exchange of views and to bring their judgments to bear on the issues and decisions at hand.

The CEO, CFO, Director of Services and International Operations and National Director, Marketing, Fundraising and Communications attend all Board meetings and other senior members of the management team are regularly invited to attend Board meetings and Board Committee meetings to give presentations or briefings on particular items. They are able to be contacted by Board Members between meetings to discuss issues or seek advice or further information. The Board regularly meets for a period without Management or the Board Secretary immediately before each meeting. The Audit and Risk Management Committee, the Governance Committee and the Nominations and Remuneration Committee may meet without Management as they require, including meeting with the auditors or consultants.
Committees

The Australian Red Cross Board has an established comprehensive framework of committees to support Australian Red Cross in policy formulation, governance and accountability:

- Audit and Risk Management Committee
- Governance Committee
- International Committee
- National Asset Strategy Committee
- National Awards Committee
- National Emergency Services Advisory Committee
- National Tracing, Refugee and Asylum Seeker Advisory Committee
- National Youth Advisory Committee
- Nominations and Remunerations Committee
- Services Renewal Committee

Meeting attendance

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<th>Board Member</th>
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A Meetings held during the period of office of the Australian Red Cross Board Member
B Meetings attended by the Australian Red Cross Board Member
C Meetings attended by an alternate of the Australian Red Cross Board Member
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Committee procedures

The Committees develop an annual meeting plan, but also meet on other occasions as necessary. Each Committee is entitled to the resources and information it requires, including direct access to the CEO and senior management, and access to professional advice subject to prior approval from the Chairman and CEO as applicable.

A copy of the minutes and/or reports from all Committee meetings form part of the papers for the next practicable meeting of the Board and usually the Chairman of the Committee will present the Report. Each Committee must review its own performance annually.
Board Secretary

Dr Michael Tomlinson ACIS
The Board Secretary is responsible for:
- developing and maintaining governance systems
- advising the Board on the interpretation of the Charter and Rules, and governance principles, and on compliance with regulatory requirements
- undertaking the management of the company secretarial functions of the organisation
- together with the CEO, carrying out the instructions of the Board, assisting in the implementation of strategies and giving practical effect to the Board’s decisions.

Australian Red Cross Blood Service Board

The Australian Red Cross Board has delegated to the Australian Red Cross Blood Service Board the management of its Blood Service subject to the authority of the Australian Red Cross Board set out in the Charter and Rules. An Australian Red Cross Blood Service Advisory Committee has been established for the purpose of advising the Australian Red Cross Board on a range of technical and safety issues concerning the Blood Service, and can also draw issues to the attention of the Australian Red Cross Board where necessary. The Australian Red Cross Board appoints all members of the Blood Service Board (with the exception of the Blood Service CEO) and the Blood Service Advisory Committee, and determines the remuneration of members of the Australian Red Cross Blood Service Board. The Australian Red Cross Blood Service Board appoints the CEO of the Blood Service on terms and conditions it determines.

The governance framework of the Blood Service is described in greater detail in its separate Annual Report.

Australian Red Cross Senior Managers

Robert Tickner
(LLB, LLM Hons, BEc)
Robert Tickner has been the Chief Executive Officer (CEO) since February 2005. Mr Tickner brings a wealth of knowledge of international issues and policy development, marketing and communications to Australian Red Cross. Prior to taking up this appointment he was the CEO of Job Futures Ltd (2000–05). Mr Tickner served as Federal Minister for Aboriginal and Torres Strait Islander Affairs in 1990–96, was Chairman of the Parliamentary Group of Amnesty International for 10 years, served on many parliamentary delegations and has represented Australia before the United Nations. Prior to being elected to Parliament in 1984, Mr Tickner was a Lecturer in Law at the New South Wales Institute of Technology and then Principal Solicitor to the New South Wales Aboriginal Legal Service.

John O'Connor
FCPA, MAICD, B.Bus (Acct'g), M.Mktg
John O'Connor joined Australian Red Cross in January as the inaugural Chief Financial Officer of Australian Red Cross. The position was created after the Society changed its governance structure in late 2004, replacing the ‘Honorary Treasurer’ role. John has extensive international experience in the manufacturing and service sectors across a diverse range of disciplines, including finance, management, marketing and strategic development. In addition to his role at Australian Red Cross, he is also a volunteer Board Member of Guide Dogs Victoria which provides services to vision and mobility impaired people.
Australian Red Cross
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**Michael Raper**
As Director of Services and International Operations, Australian Red Cross since September 2008, Michael Raper leads the delivery of Red Cross programs both in Australia and internationally. Prior to joining Red Cross, Michael held a number of positions including:
- Director, Welfare Rights Centre, Sydney
- Founding President, National Welfare Rights Network
- President, International Council on Social Welfare (ICSW), South East Asia and Pacific
- Global Deputy President, ICSW
- President, Australian Council of Social Service (ACOSS)
- Deputy Director, ACTU Overseas Aid
- Founding President, Independent Teachers Federation of Australia
- General Secretary, NSW Independent Teachers Association
- National President, Mandela Foundation of Australia.

Michael was awarded the Australian Human Rights Medal by HREOC in 2002 and the Justice Medal by the Law and Justice Foundation in 2007.
Jennifer Gibb
M Comm B Comm LTCL ATCL

Jennifer Gibb has been National Director, Marketing, Fundraising and Communications since May 2004. She has an established career in profit-focused business development, direct marketing and corporate communications, particularly in the financial services area, in Australia, USA and UK.

Prior to joining Australian Red Cross, Jennifer held the dual roles for Accenture of Director of Marketing, Financial Services – Asia Pacific and Director of Marketing & Communications – Australia and previously was Director, Business Development and Communications at Clayton Utz. Her background also includes sourcing and establishing new start-up business initiatives for the Lend Lease Group, Barclays Bank (UK), American Express and AGC.

Jennifer has also studied, played and taught music professionally in Australia, the US and UK for more than 25 years.
Other members of the National Management Team include senior office managers and the directors of the Divisions.

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Hobart TAS 7000
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