COVID19 Information Sheet – Queensland (QLD)

Disclaimer: The information below should not be considered an exhaustive list and service delivery may change. Please contact organisations and services directly for the most up to date information and to enquire further about eligibility. Red Cross does not determine eligibility for the third party services listed.

Australian Government Updates

**Economic support:** On 21 July the government announced it is extending the JobKeeper payment for a further six months until 28 March 2021 and is targeting support to those employers who continue to be significantly impacted by the coronavirus.

For more information on JobKeeper and the government’s economic response to the coronavirus visit the [Treasury webpage](#).

**Emergency relief:** Information on emergency relief assistance or support available for those affected by coronavirus can be found on the [Department of Social Services (DSS) website](#).

The website also contains detailed information on Covid-19 economic support measures including [economic support payments](#) and [special benefits payments](#).

A list of DSS funded emergency relief providers is below.

**Health support:** Find out how the government is monitoring and responding to the Covid-19 pandemic, how you can help stop the spread of the virus in Australia and what to do if you have symptoms.

The [Department of Health website](#) also reports the latest case numbers, official medical advice and information on treatment.

**Ministerial updates:** For the latest updates from Minister for the Department of Social Services, including JobSeeker, JobKeeper, and other information visit the [website](#).

DSS emergency relief providers

**Brisbane**

- The Salvation Army 1800 177 833
- St Vincent De Paul Society (07) 3010 1000
  - Assistance hotline – 1800 846 643
- Immigrant Women’s Support Service (IWSS) (07) 3846 3490
- Communify (07) 3510 2700
  - Multicultural support, NILS & housing
- 3rd Space Homelessness Support (07) 3254 1144
  - Homeless Hotline – 1800 474 753

**Cairns**

- The Salvation Army (07) 4041 7229
- CentaCare FNQ (07) 4044 0130
  - Settlement Services & Community Engagement
- Ravenshoe Primary [Health Care Centre](#) (07) 4097 6223
• St Vincent De Paul Society (07) 3010 1000
  o Assistance hotline – 1800 846 643
• Marlin Coast Neighbourhood Centre (07) 4055 6440
  o Emergency relief for families and individuals
• Mareeba Community Centre (07) 4092 1948
  o Emergency relief program Tuesday & Friday
• Innisfail Youth and Family Care Inc. (07) 4061 2778
• ECHO Empowering Services 0417 138 793
  o Emergency relief Monday – Thursday
• Mossman Support Services
  o Emergency Relief Monday & Wednesday (07) 4098 2836
• Community Service Tablelands (07) 4091 3850

Ipswich

• The Salvation Army (07) 3202 1668
• Anglicare 1300 111 278
  o Food relief, financial assistance, housing
• St Vincent De Paul Society (07) 3010 1000
  o Assistance hotline – 1800 846 643
• Riverview Community Centre (07) 3816 2111
• Leichhardt One Mile Community Centre (07) 3812 1270
• Ipswich Assist (07) 3413 1070
  o Emergency relief & counselling
• Access Ipswich (07) 3412 8222
  o Settlement & Employment services
• Belong Community (07) 3277 4893

Logan

• YFS Logan (07) 3826 1500
  o Support for international students and others
• The Twin Rivers Centre (07) 3382 4000
  o Emergency relief, phone appointments only
• The Salvation Army (07) 3208 6445
• Anglicare 1300 111 278
  o Food relief, financial assistance, housing
• St Vincent De Paul Society (07) 3010 1000
  o Assistance hotline – 1800 846 643
• Access Gateway Logan (07) 3412 8222

Sunshine Coast

• United Synergies (07) 5442 4277
  o Homelessness support service
• The Salvation Army (07) 5443 8248
• St Vincent De Paul Society (07) 3010 1000
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- Assistance hotline – 1800 846 643

- IFYS Ltd. (07) 5438 3000
  - Disability, family & youth support

- Caloundra Community Centre (07) 5491 4000

Gold Coast

- The Salvation Army (07) 5443 8248
- Anglicare Southern (07) 5578 0800
- Surfers Paradise Anglican Crisis Care (07) 5531 6013
  - Covid19 emergency relief
- St Vincent De Paul Society (07) 3010 1000
  - Assistance hotline – 1800 846 643
- Gold Coast Youth Service (07) 5572 0400

Beenleigh

- YFS Logan (07) 3826 1500
  - Support for international students and others

- The Twin Rivers Centre (07) 3382 4000
  - Emergency relief, phone appointments only

- The Salvation Army (07) 3208 6445
- Anglicare 1300 111 278
  - Food relief, financial assistance, housing

- St Vincent De Paul Society (07) 3010 1000
  - Assistance hotline – 1800 846 643

- Access Gateway Logan (07) 3412 8222

Redcliffe

- The Salvation Army (07) 3208 6445
- St Vincent De Paul Society (07) 3010 1000
  - Assistance hotline – 1800 846 643

- Caboolture Community Care (07) 5495 6400
  - Counselling and other services

- Bribie Island Neighbourhood Centre (07) 3408 8440